

2023



# QUARTERLY REPORT 4

# ABOUT US

Cultural heritage is fundamental to sustainable development and well-being. Yet, it needs care, protection and effective management. Those entrusted with conserving heritage need tools and support to do their job to the best of their abilities.

ICCROM is an intergovernmental organization working in service to its Member States to promote the conservation of all forms of cultural heritage in every region. ICCROM is where communities, heritage professionals and governments collaborate to innovate and advance knowledge. Our strength lies in shifting viewpoints and creating heritage leaders for the future.

## WE CURRENTLY DO THIS THROUGH THREE STRATEGIC DIRECTIONS (SDs) AND RESPECTIVE OBJECTIVES:



## AND THROUGH OUR COMMITMENT TO THE UN 2030 SUSTAINABLE DEVELOPMENT GOALS:





# Q4 HIGHLIGHTS

## Remembering Jukka Jokilehto

1938–2023

To honour Jukka's memory and celebrate his impact on our community, we have created a page where you can share condolences and memories. [Send your message](#)



## Measuring the value of culture

Our [event at the British Embassy in Rome](#) brought together heritage experts and economists from the UK and Italy to discuss the value of culture.

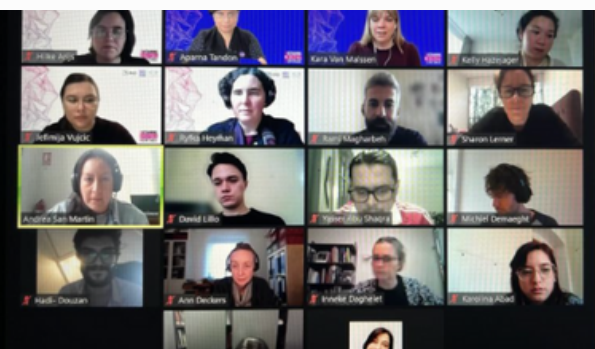
## Building skills to conserve World Heritage

Spreading knowledge and tools worldwide - from [Beijing](#) to [Mauritius](#) to [Malaysia](#).



## Expanding course offerings to digital heritage

The first ICCROM [course on sustaining digital heritage](#), lasting 9 months, launched in November.



## Material conservation in focus

Participants joined us in Mexico and Japan for courses on [stone](#) and [Japanese paper](#) conservation.



# Q4 AT A GLANCE



**391**

People benefiting from ICCROM capacity-building activities



**168**

Active institutional partnerships

(including secondments)



**1**

New intern



**2**

Field projects ongoing



**80**

Resource people

**12**

Publications



**15**

Training activities (Courses & workshops delivered)

## WEB STATISTICS



**38**

Web announcements



**12.2k**

Downloads



**268.5K**

Visits



**294.2k**

Social media impressions



# ACTIVITIES THIS QUARTER



## Supporting youth in Africa through cultural heritage

Our newest Heritage Hub opened its doors to Egyptian youth in November, and in December, we launched the Undertaking Business in Culture (UBIC) project's entrepreneurship workshop.

[Read more](#)

Helping communities  
recover their heritage

## Next phase of FAR in Ukraine supported by EU

The support of the European Commission Directorate-General on Education, Youth, Sport and Culture (DG EAC) will play a crucial role in training the first national team of cultural first aiders.

[Read more](#)



## FAR helps build capacity in Libya as part of post-flood emergency response

The workshop addressed the urgent need to assess the damage and risks faced by all types of cultural heritage in Libya.

[Read more](#)

## Three years of the Mosul project comes to a close

Check out highlights of the ICCROM-UNESCO Capacity Building for Holistic, Sustainable, and Resilient Recovery of Mosul.

[Read more](#)



Assisting conservation in  
the Arab region



## Conserving and rehabilitating historic homes in Oman

In celebration of 20 years since Oman's adherence to ICCROM, we shared updates on a rewarding project between ICCROM and the National Museum of Oman.

[Read more](#)



# BUILDING CAPACITY

## World Heritage Leadership

- People.Nature.Culture (PNC) Training of Trainers workshop
- Enhancing Our Heritage (EOH) 2023 workshop in China
- Regional Workshop for Arab States on Impact Assessment in a World Heritage Context
- EOH23 Latin America and the Caribbean (LAC) mentoring sessions
- PNC23 national course for the Kingdom of Saudi Arabia

## Sustainability and Built Heritage

- Workshop on disaster risk management of cultural heritage in the context of Lee Valley Industrial Heritage Landscape
- Training workshop on disaster risk management and climate action for cultural heritage in Jordan
- Strengthening Regional Capacity in Central Asia for Disaster Risk Reduction and Emergency Preparedness for culture

## Training Partnerships

- 21st Stone Conservation course
- Japanese Paper Conservation course

## Re-ORG

- ReORG courses in France and India

## SDH

- Sustainable Digital Heritage course launched

## YHA

- Undertaking Business in Culture (UBIC) project entrepreneurship workshop

## ATHAR

- Experts Program course - UNESCO Memory of the World Programme nomination
- MSc Programme in Conservation Management of Cultural Heritage

## FAR

- Post-flood workshop for Libya on conducting post-event on-site damage and risk assessment to cultural heritage

More information about our programmes is available on our website.



# ADVOCACY



## National Conservation Policy in Asia

This new volume explores the different national heritage systems within the Asia-Pacific region.



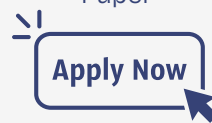
## Arabic Language Day

ICCROM celebrated International Arabic Language Day on 15 December by sharing several new publications available in Arabic!



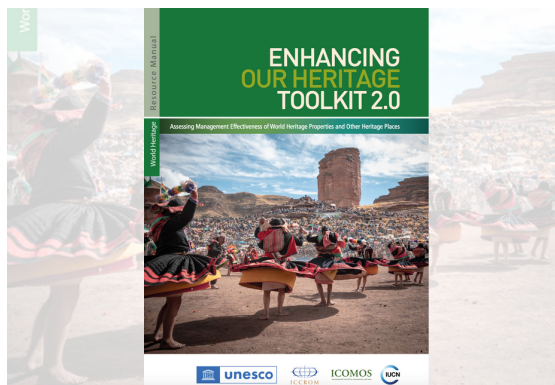
## JPC 2024

We're now accepting applications for the International Course on Conservation of Japanese Paper



# RESEARCH

## Enhancing Our Heritage Toolkit 2.0



ICCROM, ICOMOS and IUCN have released a newly revised toolkit for assessing the effectiveness of management systems of World Heritage properties.

## Anticipating Futures for Heritage

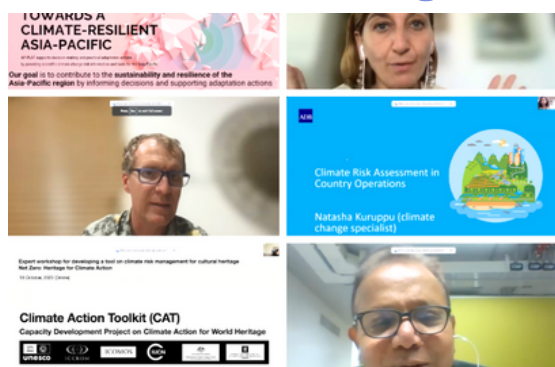


This new publication serves as a starting point for an ongoing foresight process to inform the development of ICCROM's longer-term strategy.

## Internships contribute to ICCROM's work worldwide



## Coming soon! New tool on climate and heritage





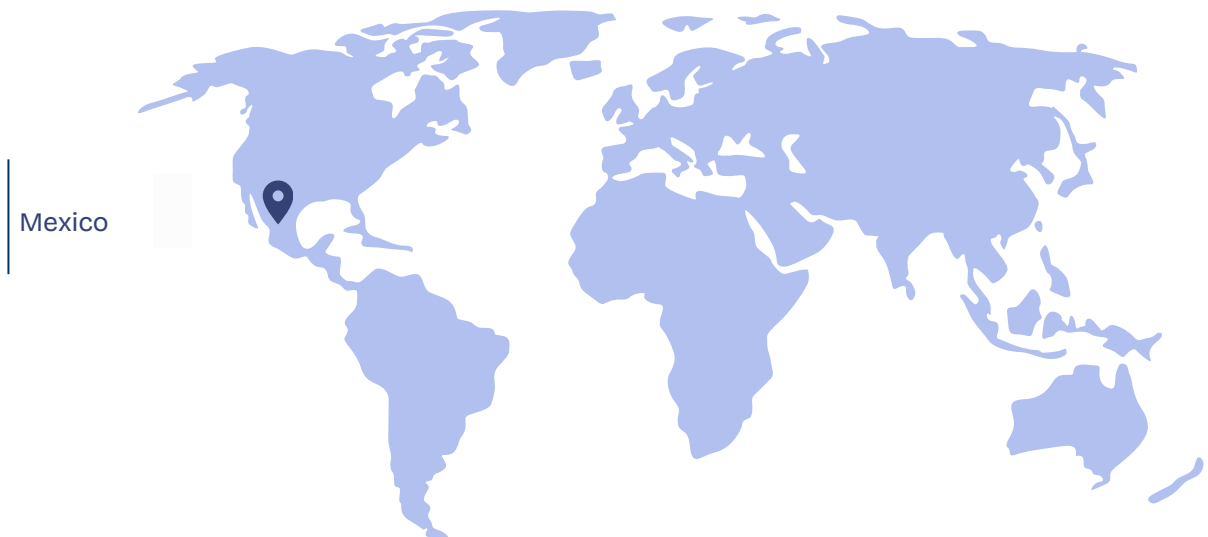
# SERVICES

## ADVISORY SERVICES

**4** Requesting Parties

**1** International organizations

**1** Member States



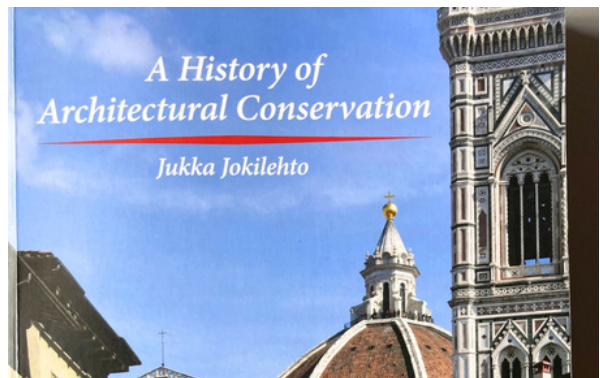
## RESOURCE OF THE MONTH

Discover the resources highlighted this quarter!



### October

In this photo from 1968, you see Laura Mora, a famed painting and mural painting conservator, in front of Stela 1, a Mesoamerican carved monument (stela), in Bonampak, Mexico.



### December

Jukka Jokilehto's influence on built heritage conservation through his book, *A History of Architectural Conservation*, and its translation into several languages is profound and far-reaching.

# LIBRARY AND ARCHIVES

## LIBRARY

42

Requests

Document delivery

43

Articles sent

Reference services

5

Requests

451

Records added

Catalogue

Periodicals

18

Renewed  
subscriptions

Countries reached through Library services



29

Albania, Austria, Belgium, Brazil, China, Denmark, Egypt, France, Germany, Guatemala, India, Ireland, Italy, Japan, Kenya, Latvia, Mexico, the Netherlands, Norway, Portugal, Qatar, Republic of Korea, Romania, South Africa, Switzerland, Tunisia, United Kingdom, United States, Zambia

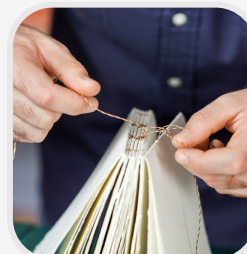
Visits

112

Requests

Conservation of ICCROM  
Library materials

In Quarter 4, we carried out major bookbinding work of old and current titles. This biannual maintenance keeps our collections in the best possible state of preservation and improves the visibility of our periodical holdings.



## RECORDS & ARCHIVES

Reference & access

35

Enquiries

Resources shared

505

Countries reached through  
Records & Archive services

Austria, Benin, Brazil, Cuba, Canada, Dominican Republic, France, Indonesia, Portugal, Russia, Saudi Arabia, Spain, United States



13

National Geographic  
features ICCROM Mora  
Samples Collection



National Geographic - Portugal has shared the story of our beloved Mora samples collection, referring to it as "perhaps the most important collection of mural painting samples in the world".

[Read the article](#)

InterPARES Artificial Intelligence  
(AI) Research Project

Read the final report of the first project phase of the study - [The role of AI in identifying or reconstituting archival aggregations of digital records and enriching metadata schemas](#) - in which several institutions contributed, including ICCROM Archives.



# ENGAGING WITH MEMBER STATES

## VISITS TO ICCROM

Visit from the Ambassador of the  
Philippines

[Read more](#)

[All visitors news](#)



## ICCROM CELEBRATES

**North Macedonia**

**30** years with ICCROM

Member State since 12/10/1993



**Croatia**

**30** years with ICCROM

Member State since 18/10/1993



**Ecuador**

**20** years with ICCROM

Member State since 19/11/2003



**Mali**

**20** years with ICCROM

Member State since 19/11/2003



**Oman**

**20** years with ICCROM

Member State since 13/12/2003



**Philippines**

**40** years with ICCROM

Member State since 15/12/1983



**Mozambique**

**20** years with ICCROM

Member State since 17/12/2003



## DIRECTOR-GENERAL'S MISSIONS

**TAJKISTAN**

October 2023



**ITALY**

October 2023



**UNITED KINGDOM**

October 2023



**BENIN**

November 2023



**FRANCE**

November 2023



**MEXICO**

November 2023



**UAE**

December 2023





# ENGAGING WITH MEMBER STATES



A successful 33rd session of the General Assembly, marking the beginning of a promising new chapter for ICCROM

## Our General Assembly in numbers



91 MEMBER STATES  
16 OBSERVERS



257 ATTENDEES



1 ELECTED DIRECTOR GENERAL



24 COUNCIL CANDIDATES  
12 ELECTED COUNCIL MEMBERS

## Our new Council



## Your feedback

As part of our continuous improvement process, we would like to learn from your experience during our General Assembly.

## MAKING IT EASIER TO CONTRIBUTE TO ICCROM

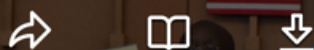
### Access the portal

Question about invoicing or payments? Contact [MScontributions@iccrom.org](mailto:MScontributions@iccrom.org)

33rd Session of the ICCROM General Assembly  
*The two-day event, held from 2-3 November, includes several panel sessions,*

Show more

702 photos · 928 views



# GENERAL ASSEMBLY APPOINTS THE NEW DIRECTOR-GENERAL, MS ARUNA FRANCESCA MARIA GUJRAL



We are delighted to announce the beginning of Ms Aruna Francesca Maria Gujral's term as Director-General of ICCROM. Ms Gujral officially commenced her mandate in January 2024 following her nomination by the ICCROM Council and appointment by Member States at the 33rd session of the General Assembly in November 2023.

Upon the occasion of her appointment, Ms Gujral expressed her gratitude to the Member States and her commitment to leading ICCROM into a new chapter:

“**Cultural and natural heritage, their management, preservation, conservation, protection and safeguarding need to be widely acknowledged as accelerators of progress, well-being and growth and as vital drivers for economic, social and environmental sustainability for our communities, our people and our planet. As the new Director-General, I am committed to making ICCROM more fit-for-purpose and fit-for-the-future, more strategic, dynamic and innovative. Together, we can make ICCROM a more effective, efficient, inclusive and relevant Organization that better serves the evolving needs of its Members.**”

As we embark on this journey with Ms Gujral at the helm, we look forward to her visionary leadership, strategic direction and collaborative approach. With her guidance, ICCROM will continue to thrive and uphold its commitment to preserving and restoring our shared cultural heritage for a better future.



# ENGAGING WITH PARTNERS



Bringing together heritage experts and economists from UK and Italy to discuss the value of culture



Building Transformative Partnerships: ICCROM's 2022-2023 Biennium Journey

## OUR PARTNERSHIPS

14 Partnership agreements

### Flagship programmes



### Other activities



### Funds committed



We thank the Agency for Cultural Affairs of the Government of Japan for strengthening ICCROM's human resources through secondments



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Swiss Confederation

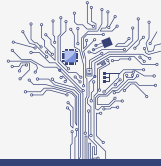
Federal Department of Home Affairs FDHA  
Federal Office of Culture FOC

We thank the Swiss Federal Office of Culture for supporting our Resource Mobilization efforts by providing voluntary contributions



# STRENGTHENING ICCROM

## SMART ICCROM



The IT team executed various projects and activities focusing on cyber security, data protection, infrastructure modernization and enhancing IT services. Nearly all laptops now have a dedicated VPN solution, facilitating secure remote access to corporate data and systems. A new backup infrastructure was designed and will be implemented in the first half of 2024.



Refining our e-Learning platform for seamless user management and sustainable course provision, with ongoing course design and development to optimize platform outcomes.

The Records and Archives Web Portal has increased its number of online resources: currently, 4,821 items are described and 2,098 documents are available online. These resources mostly include new sections of the ICCROM Archives inventory and Digital Collections, such as the General Assembly Documents from 1960 to 2019, which are accessible to users and downloadable.



The ARC digitization project (ARC Course Handouts and Course programmes 1965-83) was finalized in December. Digital images have been associated on the Digital Collection platform. After a final check, all digital documents will be available online. The in-house scanning project of the ARC study projects is ongoing.

CRM: The implementation phase is underway. We have a detailed plan for the biennium 2024-25, guiding us toward the accomplishment of our set goals. The initial project phase concentrates on migrating data from our previous databanks to the CRM, creating a new data management environment. By the end of 2023, the first batch of data was successfully migrated into a test environment.



## GREEN ICCROM



**100% OFFSET!**

We fully offset our carbon emissions from air travel and energy consumption (HQ) in the fourth quarter of 2023.



We did so through the UN Carbon Offset Platform, where we are able to choose the beneficiary.

Carbon footprint dashboard updated on a quarterly basis.



Monitoring ICCROM's carbon footprint: energy & gas consumption, paper & printing, air travel.

# ADMINISTRATION

## Recruiting & Restructuring

- Advertising of two positions in the Regional Office (Programme Manager & Programme Assistant); interviewing for Partnerships Officer post; selection of Accounting Assistant and ICT Assistant.
- Support line managers and staff in evaluation meetings of the performance development process.
- Language courses for staff members and Women's Security Awareness Training (WSAT).
- Redefining the latest job descriptions in the new format according to ICSC (International Civil Service Commission) standards and requirements.

# BUDGET STATUS

ICCROM's 2023 budget implementation status at the end of the fourth quarter is presented below, disaggregated according to the three Strategic Directions (SDs). The amounts in EUR correspond to the total budget for the year, including operations and costs (excluding staff costs). The percentages indicate the fraction of the annual budget spent by the end of this quarter.



The designations employed and the presentation of the map material used in the Quarterly Report do not imply the expression of any opinion on the part of ICCROM concerning the legal status of any country, territory, city or area or its authorities, or the delimitation of its frontiers or boundaries.



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Study of the Preservation and  
Restoration of Cultural Property



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On the cover: ICCROM General Assembly 33 (GA33) in 2023

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