



QUARTERLY REPORT

2021

SECOND QUARTER

ABOUT US

Cultural heritage is fundamental to sustainable development and human well-being. Yet, it needs care, protection and effective management. Those entrusted with conserving heritage need tools and support to ensure they can do their job to the best of their abilities.

ICCROM is where communities, heritage professionals and governments come together to innovate and advance knowledge. Our strength lies in shifting mindsets and creating heritage leaders for the future.

We do this through three **Strategic Directions and respective objectives (SDs)**:



And through our commitment to the **UN 2030 Sustainable Development Goals**:



FROM THE DIRECTOR-GENERAL

The objective of this Quarterly Report is to give an inclusive vision of activities carried out in the past three months, from April to June 2021. It tracks the indicators proposed in the [Programme of Activities and Budget 2020-21](#), and presents the key facts and figures for the reporting period.

ICCRM continues to adapt and optimize its activities to better serve its Member States, during COVID-19 pandemic and beyond. Our operations remain fully aligned with the safety guidelines provided by the Host Countries and the World Health Organization.

The third Finance and Audit Committee meeting took place in April with productive outcomes and a fruitful Bureau meeting was held in May, both these were important opportunities to discuss ICCROM's working themes and activities. An Extraordinary Session of ICCROM's General Assembly took place online to approve the statutory and procedural changes required to hold the regular General Assembly meeting in October 2021 online because of the pandemic. The Extraordinary Session was attended by 138 participants, representing 83 Member States.

ICCRM had the honour to welcome to its premises a [delegation from the Republic of Uzbekistan](#). Discussions focused on the process currently underway for Uzbekistan to become a Member State. As a first step, a Memorandum of Understanding was signed in order to establish a framework of cooperation between ICCROM and the Ministry of Tourism and Sports of Uzbekistan.

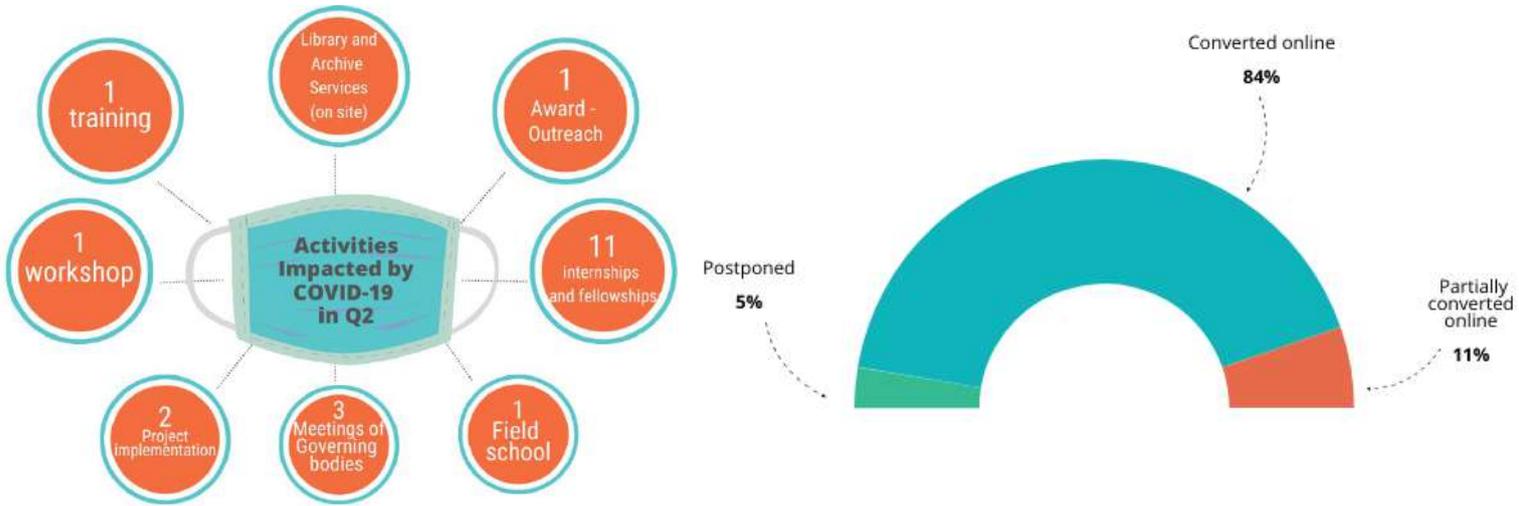
Another important event took place in June: a regional Member States information meeting, focusing on Europe and North America. I would like to thank those who participated in this initiative, helping ICCROM to maintain a dialogue with Member States and allowing the Organization to keep them informed of ICCROM's current activities and partnerships in a given region.

ICCRM remains fully committed to improve its services on a continual basis, enabling the preservation of cultural heritage in all of its forms, for the benefit of all people. This is particularly relevant in the current *Decade of action* to deliver the UN 2030 Sustainable Development Goals, which calls for accelerating sustainable solutions through cultural heritage.

COVID-19 + ICCROM'S RESPONSE

Impact on ICCROM activities

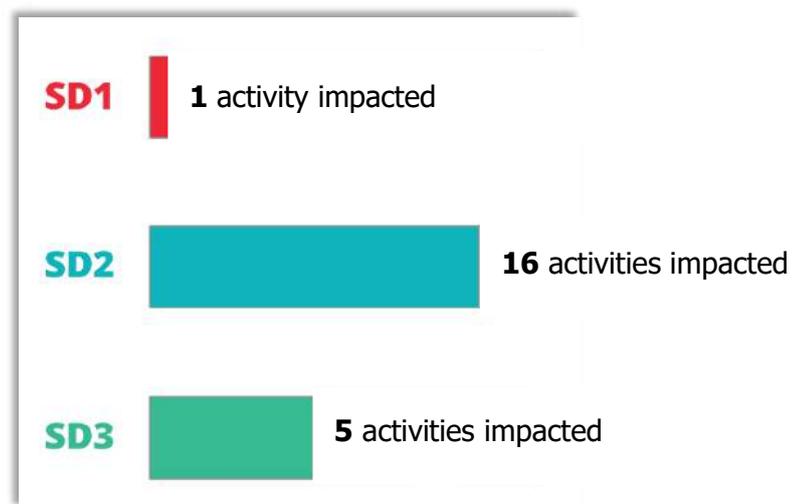
A number of activities continue to be impacted by COVID-19, particularly those that require access to ICCROM premises. As part of the organization's response to the still ongoing pandemic, most of the activities planned for April - June 2021 have been originally conceived to take place online. This section reports on the impacted activities, the type of impact, and where they were supposed to take place. It also shows how they are distributed according to the Strategic Directions and Objectives they refer to. No financial losses reported.



Left: activities impacted this quarter by the COVID-19 crisis. Right: the type of impact.



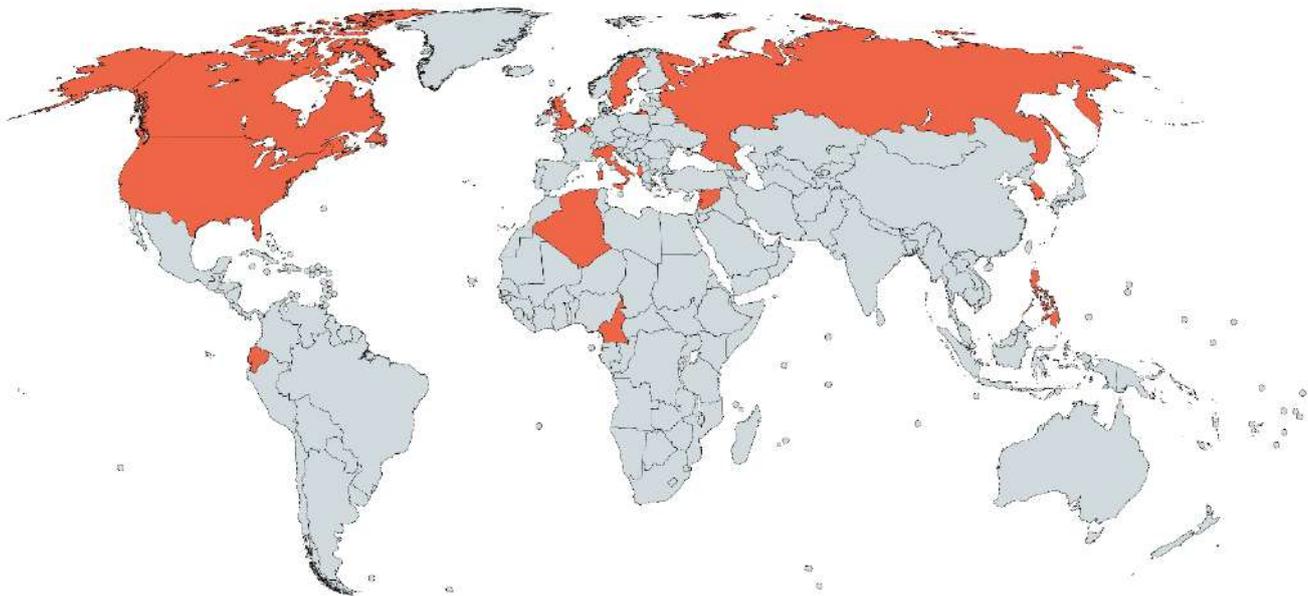
Top: map where the activities would have taken place. Bottom: the number of the activity impacted by Strategic Direction. Several activities refer to more than one Strategic Direction.



Delivering meaningful content online

In addition to the various lectures, meetings, and training sessions implemented online as part of different programmes and activities, the *ICCROM Lecture Series* continues as a key channel to deliver meaningful content to the heritage professional community, as per the table below. The map illustrates the geographic distribution of the speakers. Webinars continue to be delivered in several languages to promote diversity and reach a wider audience worldwide.

Title	Date	Live Views	Countries Reached	YouTube Views (until July 1)
Internships at ICCROM: Engaging young professionals, building a common future	27.05	144	39	413
Understanding Disaster Risk for Digital Heritage	07.06	218	61	302
Pandemic insights: revealing the essential of heritage conservation	24.06	87	35	124

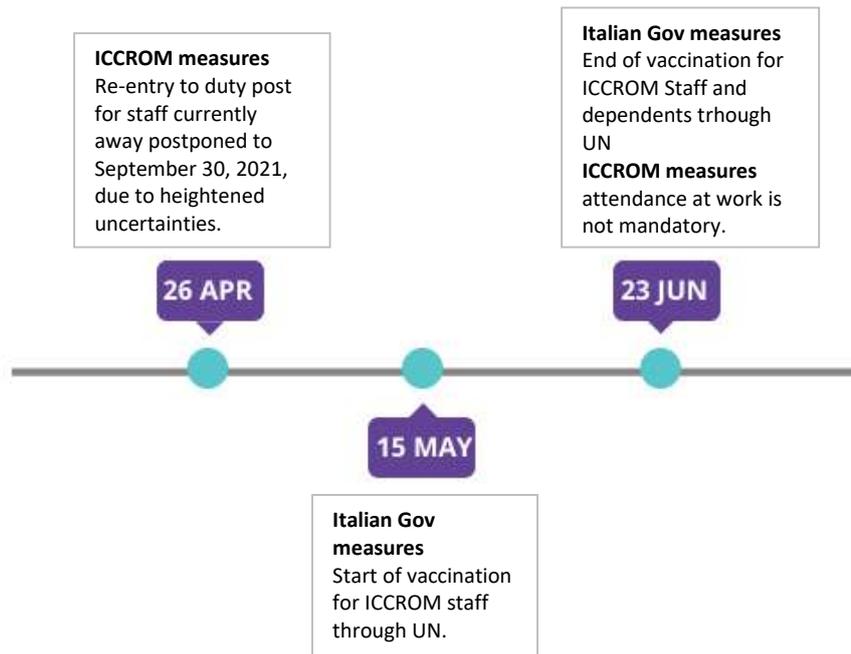


The [dedicated web area](#) on ICCROM's website, containing tools for monitoring impacts of COVID-19, remains active and continues to be updated. Resources are available in seven languages, which cover topics such as advice for supporting livelihoods, closure, reopening as well as adapting heritage spaces.

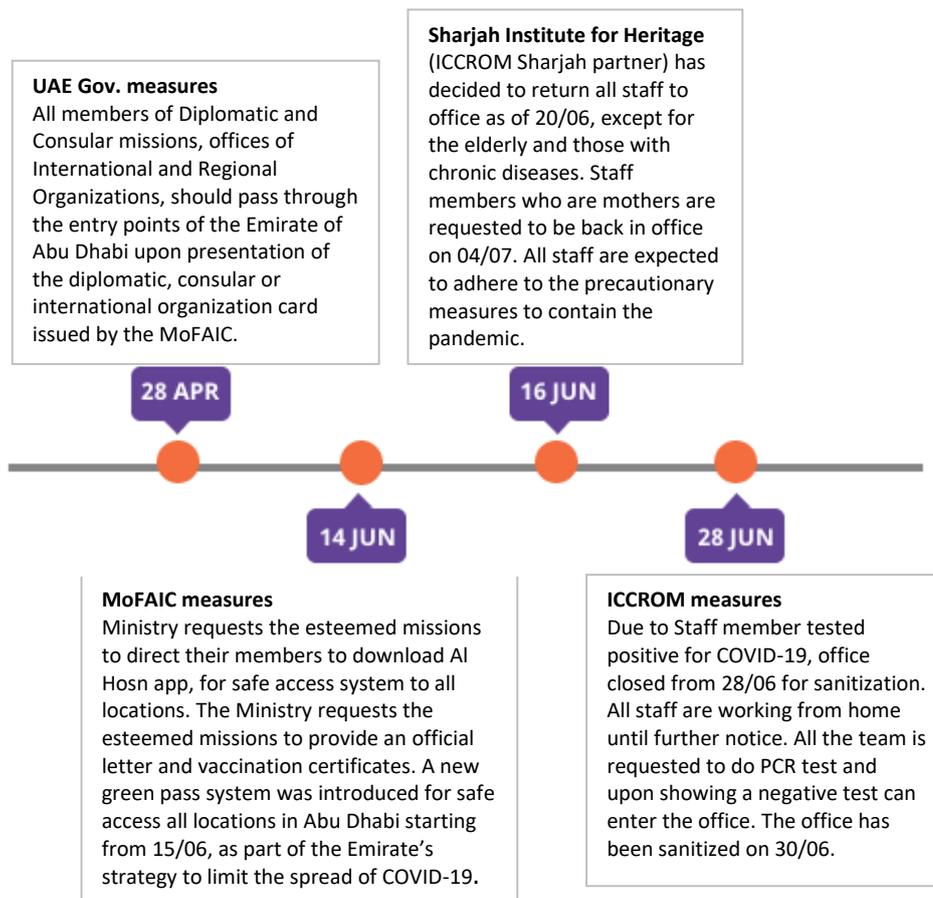
Operational Aspects

The timelines below depict host government measures and corresponding response by ICCROM for the period of April - June 2021, at [Rome Headquarters](#) and [ICCROM-Sharjah Office](#).

Rome Headquarters

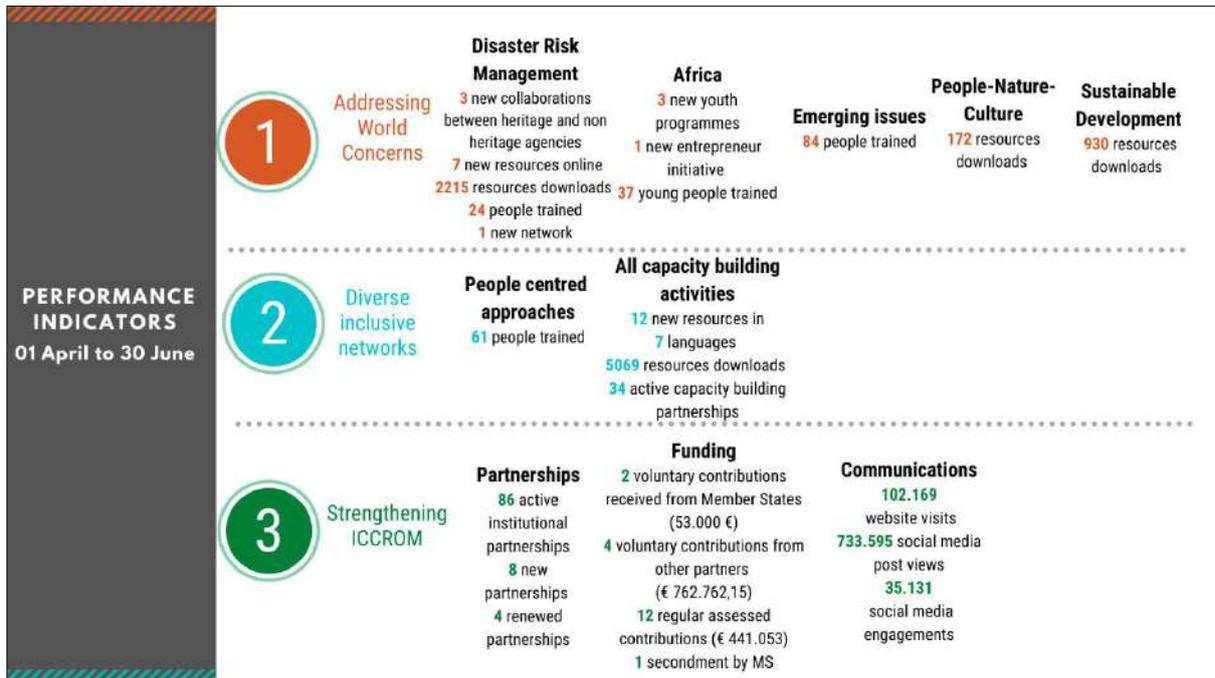


ICCROM-Sharjah Office



MONITORING RESULTS, MEASURING IMPACT

Utilizing the framework of indicators proposed for the current Programme of Activities and Budget, the progress made in the second quarter of 2021 is quantified below.



PROGRAMME OF ACTIVITIES

In addition to the webinars and relevant indicators presented above, other key deliverables and milestones of ICCROM's Programme of Activities have been met during the second quarter of 2021.

Programmes at HQ and ICCROM-Sharjah Regional Office

HQ

- **6 courses, 5 workshops and 1 webinar:** FAR, WHL, OCM, YHA, LAC, SDH, OCM, RE-ORG.
- **8 field projects in 4 countries, in Asia Pacific region/online:** Climate Action and DRM in Kenya, OCM Field Studies, CollAsia Field Projects, Capacity building - SBH.
- **9 multipartner research projects:** FAR: [ProcultHer](#); WHL: Heritage Place Labs Pilot phase; YHA: Climate Action and DRM(MNK- British Council), Regional Project in DRM and Protection in Africa; LAC: web-based tool for comprehensive, quantitative risk analysis and risk management for cultural heritage; SDH: The digital imperative; [APACHE](#); HAS; ICCROM Foresight initiative; BCIN; URBiS; READ; EZB.
- **1 article/book/chapter** by ICCROM Staff (besides publications): Fostering Greener, Prosperous and Cohesive Communities through Collections-Based Work (Muse Magazine Spring 2021).
- **5 surveys** (online): African Youth Organisations Operating in Heritage; risk analysis for Iberoamerican museums; Contemporary Art Collections in LAC; collections-based work for sustainable development; former LATAM stone conservation course participants.
- **177 Coordination/expert/donor meetings organized/attended:** FAR; WHL; YHA; OCM; WHC; Servizio Patrimonio culturale Regione Emilia-Romagna; SBH; SDH.
- **293 000 EUR secured:** Principality of Monaco, British Council. **421 000 EUR pending confirmation:** Principality of Monaco, Swedish Postcode Foundation, Servizio Patrimonio Culturale.
- **4 advisory services to WHC:** International assistance for Berat and Gjirokastra (Albania); evaluation of WHF Proposal; co-developed a Regional project on DRM in Africa and participating in DSOCR Strategy; development Meeting for African WH.

ICCRM-SHARJAH REGIONAL OFFICE

- **MSc Programme:** 2 courses on urban conservation and collections management in the framework of the MSc Programme with UoS; 43 people trained; 11 countries.
- **MOSAIKON advanced training:** 2 webinars with GCI on Sheltering and Reburial of Archaeological Sites (part of envisaged course in Jordan 2022); 22 participants, 11 countries.
- **2 field projects:** Oman project: Technical Advice on the Conservation of historical houses; Advice on ToR for tendering: Doors and Windows restoration; Advice and supervision on Falaj Conservation Project, Sharjah Gov.
- Plans for **capacity building** project for WH Site of Tyre, Lebanon.
- **KSA's MoC:** technical advice on: (1) strategic work for the implementation of international conventions and programmes (CH); 2) WH priorities for KSA, tentative list; (3) National Archives and Inventories Project-British Council – Participating in "What works" seminar and Interview.
- **Technical advice:** Site visits and supervision to the Falaj Conservation Project in al-Dhaid, Sharjah; site visit and advice to the AURK on the recording and mapping of modern heritage buildings in Dubai; 3D models of Khalifa house and Shiekan Gate prepared for virtual reality to be used in the museums exhibitions.

Library and Archives: countries served

ICCRUM Library

DOCUMENT DELIVERY:

- 64 requests answered
- 12 countries served
- 240 articles sent

REFERENCE SERVICE:

- 2 requests answered
- 2 countries served

GENERAL REQUESTS:

- 5 requests answered
- 4 countries served

VISITING REQUESTS:

- 18 requests answered
- 4 countries served

PERIODICALS:

- 21 requests answered
- 8 countries served

OPEN ATHENS:

- 132 active accounts
- 15 countries served

CATALOGUE:

- 148 new accessions
- 728 new records added

ICCRUM Archives

REFERENCE SERVICE

- 21 requests answered
- 8 from external researchers
- 80 images shared
- 14 documents sent

MULTIPARTNERS PROJECTS

- HERITAGE SAMPLE ARCHIVES INITIATIVE (HAS)
- Mora Samples Collection Project
- InterPARES Trust AI

Library and Archives: countries served



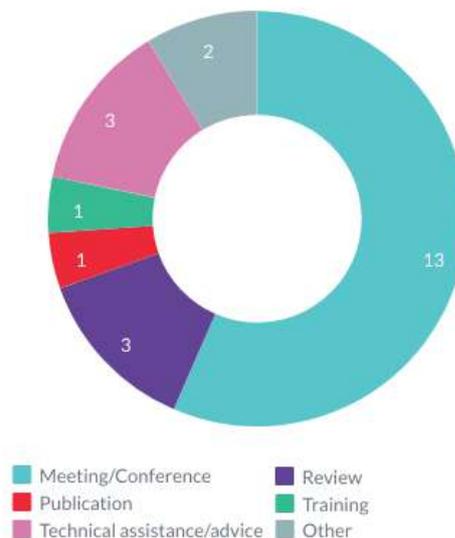
Interns and Fellows

- **10 interns** from **8 countries** started their internships: ALB, AUS, EGY, GTM, ITA, PHL, SEN, THA, USA, ZWE.
- **1 research fellow** from TUR.
- **All internships and fellowships** carried out online
- **Dedicated cloud** space for interns and fellows continuously updated.
- **Webinar on internship experiences** held in May 2021.

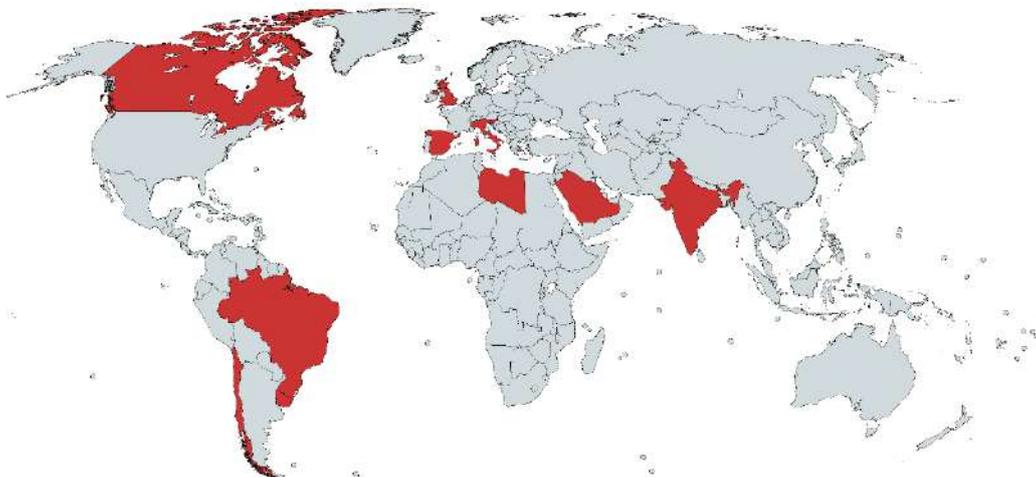
Technical Advisory Services

TECHNICAL ADVISORY SERVICES

- **23** requests from
- **11** Member States
- And **3** International Organizations



Above: types and number of Technical Advisory Service requests. Below: geographic distribution of requests.



STRENGTHENING ICCROM

This section presents the relevant figures concerning relations with Member States; administration; communication and outreach activities; and cross-cutting initiatives to transform and strengthen ICCROM for the future.

Reaching out to our Member States

DIRECTOR-GENERAL'S ACTIVITIES

- Contact with **MS**: 14
- Meetings with **Council Members**: 6
- Contacts with **Partners**: 5
- **Patronages** granted: 2
- **Governing bodies** Meetings: 3
- **Duty travels**: 2

Extraordinary
General
Assembly

[Visit from the
Republic of
Uzbekistan](#)



[Europe and North
America
Information
Meeting](#)

[AFRICA Donors
Meeting](#)

Administration

RECRUITING & RESTRUCTURING

- Completed the recruitment process of a **Budget Assistant** and a **Grant Assistant** for **Mosul Project**.
- Completed the retirement process for two Staff Members.
- Finalized the **KPIs** definition for Administration Unit.
- Started the selection process for a **Liaison Officer**.
- Completed the recruitment of a **Project Manager** (Contractor) for Mosul Project.
- Completed the recruitment of a **Program Assistant** (Contractor) for the Mosul Project.

POLICIES & REGULATIONS

- Implementation of online training on **ethics and compliance** matters for all ICCROM employees.
- Establishment of a **Whistleblowing Hotline**.
- Issued and revised **Administrative Circular 2021/01** *New measures and conditions for teleworking outside the assigned duty station during the COVID-19 pandemic*.

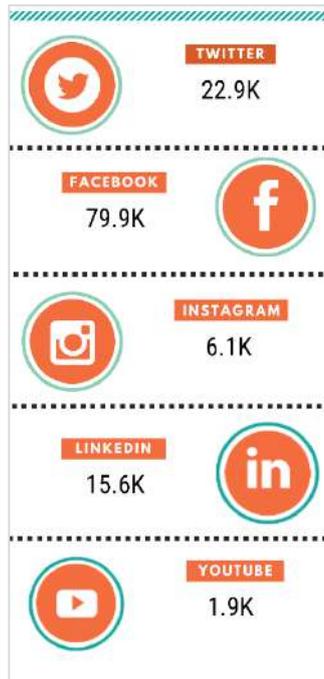
ACCOUNTANCY

- Finalized and audited the **Financial Statements** for the year **2020**.
- The procurement process for the **extended audit** has been finalized and the activities are being planned with the selected company.
- Started the first contacts with **First Abu Dhabi Bank**.
- Implemented a **new Activities' Dashboard** for the Management Team.

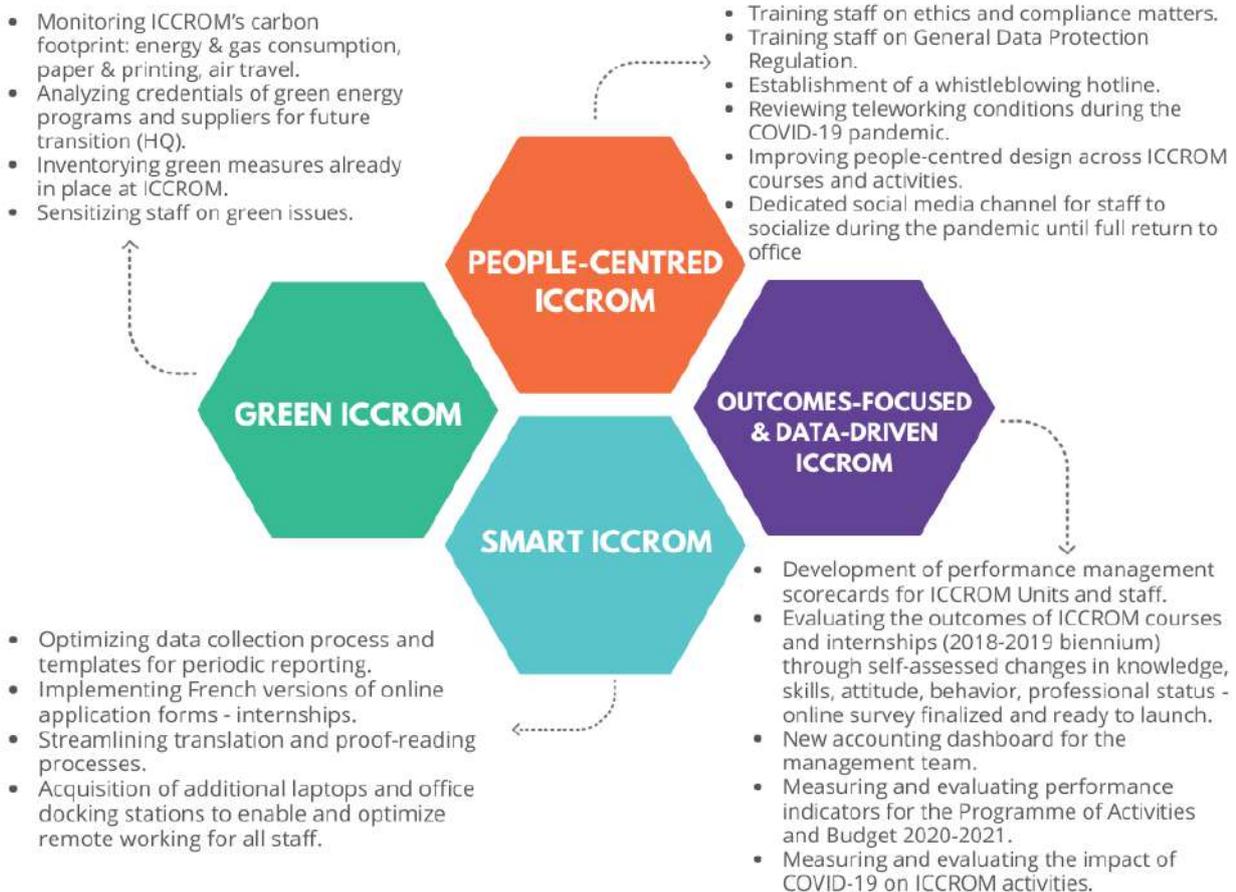
LOGISTICS+IT

- Purchases additional laptops to enable **remote working** for all employees.
- Purchased and tested **docking stations** to replace all desktops computers with laptops in the near future.
- Handed over the **space** previously used as detached kitchen to the Ministry of Culture and reallocated the entrance to the **laboratory**.
- Continued **dialogue with Host Country** for reassignment of **HQ** premises to a **new location**.

Web and Social Media Statistics for the Second Quarter



Cross-Cutting Initiatives



Budget Status

ICCROM's 2021 budget implementation status at the end of the second quarter is presented below, disaggregated according to the three Strategic Directions. The amounts in EUR correspond to the total budget for the year, including operations and administration costs. The percentages indicate the fraction of the annual budget spent at the end of the last quarter.

