

# QUARTERLY REPORT



**FIRST  
QUARTER** 2022

# ABOUT US

Cultural heritage is fundamental to sustainable development and human well-being. Yet, it needs care, protection and effective management. Those entrusted with conserving heritage need tools and support to ensure they can do their job to the best of their abilities.

ICCROM is an intergovernmental organization working in service to its Member States to promote the conservation of all forms of cultural heritage, in every region of the world. ICCROM is where communities, heritage professionals and governments come together to innovate and advance knowledge. Our strength lies in shifting viewpoints and creating heritage leaders for the future.

## WE CURRENTLY DO THIS THROUGH THREE STRATEGIC DIRECTIONS (SDs), AND RESPECTIVE OBJECTIVES:

<b>SD1</b>	<b>FOCUSING ON WORLD CONCERNS FOR CULTURAL HERITAGE</b>	<ul style="list-style-type: none"> <li>1.1 Protect cultural heritage in times of crisis</li> <li>1.2 Support Africa's cultural heritage</li> <li>1.3 Foster emerging issues of heritage and conservation</li> </ul>	
<b>SD2</b>	<b>CREATING A DIVERSE AND INCLUSIVE GLOBAL NETWORK</b>	<ul style="list-style-type: none"> <li>2.1 Lead and innovate capacity building at all levels</li> <li>2.2 Enhance community engagement in protecting heritage</li> <li>2.3 Strengthen awareness about heritage and conservation</li> </ul>	
<b>SD3</b>	<b>STRENGTHENING AND TRANSFORMING ICCROM</b>	<ul style="list-style-type: none"> <li>3.1 Strengthen the foundations of ICCROM</li> <li>3.2 Increase the impacts of service delivery and visibility</li> <li>3.3 Modernize and invest for effectiveness and efficiency</li> </ul>	

## AND THROUGH OUR COMMITMENT TO THE UN 2030 SUSTAINABLE DEVELOPMENT GOALS:



# FROM THE DIRECTOR-GENERAL

I am pleased to share with you our first Quarterly Report of 2022, a comprehensive overview of the progress made by ICCROM from January to March. It tracks the indicators proposed in the [Programme of Activities and Budget 2022-23](#), presenting key facts and figures from the reporting period. I hope you find this new-look format a concise and informative way to stay up to date with our work.



The armed conflict in Ukraine has cast its shadow over us all. Our message is, and has always been, that cultural heritage must be respected and protected in times of crisis. Wherever it is under threat, we stand in support of the people leading these essential conservation efforts. This includes providing them with ready access to resources and training.

A different crisis gave impetus to an innovative virtual conference in January, where diverse groups met in the name of climate action. Its success has spawned our new Net Zero initiative, promoting the use of cultural heritage to address the root causes of climate change and mitigate its effects. As the race to cut emissions intensifies and become more resilient, we are committed to seeking culture-based solutions that will help strengthen efforts to transition sooner.

There have been some notable staff changes in recent months, including the appointment of Zeno Filippi as our human resources officer. We have also welcomed a total of 14 interns and fellows since the start of the year, whose varied backgrounds and areas of knowledge enhance us as a global organization. I am grateful for the dedication and professionalism of everyone who has contributed to our achievements this past quarter.

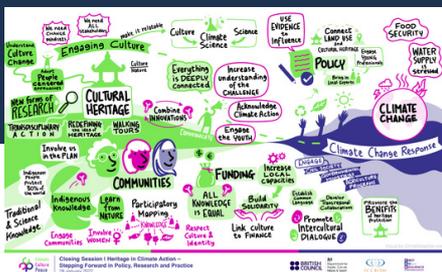
In other news, business advisors from Ernst & Young have completed the latest independent audit of ICCROM's financial statements. Along with the oversight provided by our Finance and Audit Committee, this is an integral part of maintaining transparency in our operations and accountability to our Member States and other funding partners.

My colleagues and I were deeply saddened by the passing of Mr Abdoul Aziz Guissé in February. He was a long-time collaborator of ours, including on AFRICA 2009, and served as a valued member of the ICCROM Council. He leaves behind a legacy of tireless support for cultural heritage conservation in his home country of Senegal and beyond, and will be greatly missed.

Finally, if you have not visited our website recently, I encourage you to do so. You will discover expanded sections about our programmes, as well as other changes designed to make navigation easier. These mark the first steps towards improving ICCROM's online presence, helping to increase our engagement with target audiences in each and every Member State.

Webber Ndoro, Director-General of ICCROM

## HIGHLIGHTS OF Q1



Climate.Culture.Peace

A five-day international virtual conference held virtually from 24–28 January 2022. This knowledge-building initiative aimed at exploring the interconnections between culture, climate change, peace and disaster resilience.



NetZero

A multi-level capacity development project to implement heritage-based mitigation and adaptation strategies on the ground to reduce the impacts of climate change for people and heritage.



Call for protecting heritage

ICCROM calls upon its Member States to acknowledge the value of heritage, to undertake all measures to reduce risks and respect international conventions and recommendations.



Strategic Foresight

We explore the concept of strategic foresight and highlight ICCROM's recent investigation into the future of cultural heritage.



ICCROM-Sharjah Awards

The jury for the third cycle of the Award for Good Practices in Cultural Heritage Conservation and Management in the Arab Region (2021-2022) has been announced!

# Q1 AT A GLANCE

## TRAINING

People Trained

1921



Training Activities  
(Courses & workshops delivered)

23



Resource People

151



Languages

Arabic, English,  
French, Portuguese  
and Spanish

5



Interns

7



Fellows

7



## PROGRAMME RESEARCH

Publication

1



Ongoing Surveys

4



Advisory Service  
Requests

23



Advisory services to  
the WHC

2



Experts / donor  
meetings

6



Multi-partner  
research projects

5



## WEB STATISTICS

29



Web announcements  
posted and articles  
translated

Page Views



230 197

Unique page views

200 000

4 810



Downloads of  
knowledge resource  
material

General Downloads



26 758

## SOCIAL MEDIA



FACEBOOK

81.2K

TWITTER

24.3K



INSTAGRAM



7.3K

LINKEDIN

18.7K



YOUTUBE



2.6K

Social Media Impressions

405 511



# MEASURING THE IMPACTS

PERFORMANCE INDICATORS  
01 January to 31 March 2022

**SD1.1** Protect cultural heritage in times of crisis



**16** Collaborations between heritage and non-heritage agencies



People trained in ICCROM DRM courses **1483**



**1793** DRM resources downloaded



**SD1.2** Support Africa's cultural heritage



**3** Heritage-related youth programmes established through ICCROM activities



New entrepreneur initiatives **2**



**104** Young Africans trained



**SD1.3** Foster emerging issues of cultural heritage and conservation



**2** Heritage places and institutions adopting ICCROM approaches and tools



People trained in ICCROM emerging issues courses **255**



**746** Emerging issues Resources downloaded



**1**

Addressing World Concerns



**SD2.1** Lead and innovate capacity building at local, regional and international levels



**1872** people benefiting from ICCROM capacity building activities



Active training partnerships **3**

**23** Scientific, technical and advisory services provided to Member States



**7**

Interns

**&**

**7**

Fellows

**SD2.2** Enhance community engagement in protecting heritage



**1** Heritage related community-based initiatives established



**SD2.3** Strengthen awareness of cultural heritage and conservation



**2** Advisory services or advocacy actions on policy-making provided to International and Regional Organizations and Programmes.



**2**

Diverse and Inclusive networks



**SD3.1** Strengthen the foundations of ICCROM



**148** Active institutional partnerships (including secondments)



**SD3.2** Increase the impacts of service delivery and visibility of ICCROM to MS & heritage communities



**118 901** Website visits



Social Media impressions **405 511**

**17**

Media coverage articles



**2**

Voluntary contributions (248 000)



**928** Archives resources online



**4810**

Resources Downloaded



**SD3.3** Modernize and invest to assure an effective and efficient organization



**1** Staff training course to enhance skills and performance



New/upgraded IT systems to improve overall performance **1**

**1**

**4**

Initiatives introduced to mitigate the carbon footprint



**3**

Strengthening ICCROM





## First Aid and Resilience for Cultural Heritage in Times of Crisis (FAR)

4

- Alliance for Cultural First Aid, Peace and Resilience - Aliph (17 field projects) [↔](#)
- Climate.Culture.Peace Conference [↔](#)
- Prevent - Mitigating Fire Risk for Heritage Course (9 Filed Projects) [↔](#)
- NetZero - Heritage for Climate Action project [↔](#)

## World Heritage Leadership (WHL)

6

- World Heritage Management with special focus on China [↔](#)
- Improving Management Effectiveness in African World Heritage properties (phase I and II) [↔](#)
- PNC22 LAC Personas- Naturaleza-Cultura [↔](#)
- Heritage Place Lab Workshop IV [↔](#)
- World Heritage Impact Assessment in Norway [↔](#)

## Youth.Heritage.Africa (YHA)

6

- Cultural Entrepreneurship Training Workshop for Young Heritage Professionals and creatives
- Regional Workshop on nomination dossier for Anglophone countries
- Improving Management Effectiveness in African World Heritage properties (phase I and II)
- Heritage and Innovation for Young Creative in Kenya
- Cultural Entrepreneurship Online Lecture UCT

## ATHAR

1

- MSc Programme in Conservation Management of Cultural Heritage [↔](#)

## Heritage Management in LAC Region

1

- Seminar on wooden architectural heritage in the Greater Caribbean [↔](#)

## Our Collections Matter

1

- An Introduction to using ICCROM's Our Collections Matter Toolkit (in collaboration with IIC) + 3 OCM field tests [↔](#)

## Sustainability and Built Heritage

4

- Building Capacity for Professional Development in Mosul [↔](#)
- Webinar on Modern Heritage [↔](#)
- 2 field projects

## Sustaining Digital Heritage

1

- Project : Sustaining Digital Heritage - The Digital Imperative [↔](#)

## Training Partnerships

1

- Wood course in Norway [↔](#)



## Improving museum storage in Southeast Asia

Our CollAsia programme is using the RE-ORG Method to help the region's museum professionals develop skills for better managing their collections, with a focus on optimizing storage space to prevent damage to objects. The team behind the initiative explains more.

[Read more](#) 

## First Spanish-speaking People-Nature-Culture

This month-long capacity building activity involved 19 participants from 11 countries and showcased the many important experiences had managing heritage places in the LAC region.

[Read more](#) 



## Our Collections Matter workshops and field projects

Bi-monthly online workshops throughout 2022 to try out [OCM Toolkit](#) and unlock the full potential of collection-based institutions to contribute towards sustainable development.

[Read more](#) 



## UNESCO World Heritage Capacity-Building Strategy

Call for Expressions of Interest for the Evaluation of the UNESCO World Heritage Capacity-Building Strategy to contribute to the overall better implementation of the World Heritage Convention and the World Heritage Committee's Strategic Objectives ("5Cs"). [Read more](#) 



## Experts programme

Together with the Ministry of Culture of the Kingdom of Saudi Arabia (MoC) we launched a comprehensive capacity-building training on International Cultural Heritage Conventions and other Cultural programmes, called "Experts Program" for Qualifying Specialists in UNESCO Conventions and Programs.

[Read more](#) 

## Course participants offer hope for Mosul's future

We recently kicked off our training course aimed at developing the skills of young architects and engineers with a workshop in Mosul. Participants attended lectures and took part in field visits to key heritage sites currently being restored by UNESCO under the initiative Revive the Spirit of Mosul.

[Read more](#) 



# PROGRAMME OF ACTIVITIES

## RESEARCH



### NetZero: Open Call

Within our new multi-partner capacity development initiative Net Zero: Heritage for Climate Action, FAR programme is accepting project proposals that aim to use culture-based climate solutions. Deadline: 7 May 2022.



### Heritage and Foresight

We explore the concept of strategic foresight and highlight ICCROM's recent investigation into the future of cultural heritage.



### Samples Archives

Discovering Samples Archives webinar – posters and recordings now online!



### Fellowships

Through the Fellowships programme, senior professionals from our Member States undertake a study period at ICCROM to pursue their own research. So far this year, we have welcomed seven new fellows from six countries.



### Conversaciones...

French architectural and urban historian and theorist Françoise Choay takes centre stage in the tenth volume of *Conversaciones*.



### Sculptural heritage in public spaces

Our survey gathers information on existing practices and policies on the conservation and management of open-door sculpture in public spaces.

## OUTREACH



### ICCROM-Sharjah Award

This biennial award seeks to honour and reward outstanding work contributing to the protection of tangible cultural heritage in the Arab world.



### Climate.Culture.Peace

Climate.Culture.Peace conference achieved significant impact in the development of an impressive network. Read the full report which summarizes the findings [here](#).



### ILS webinars

What is the impact of climate change on modern heritage? This was the topic discussed in the last ILS webinar! If you missed it, recordings of all webinars are on our [website](#)!

# SERVICES TO OUR STAKEHOLDERS

## TECHNICAL ADVISORY SERVICES

Requesting Parties

International Organizations

Member States

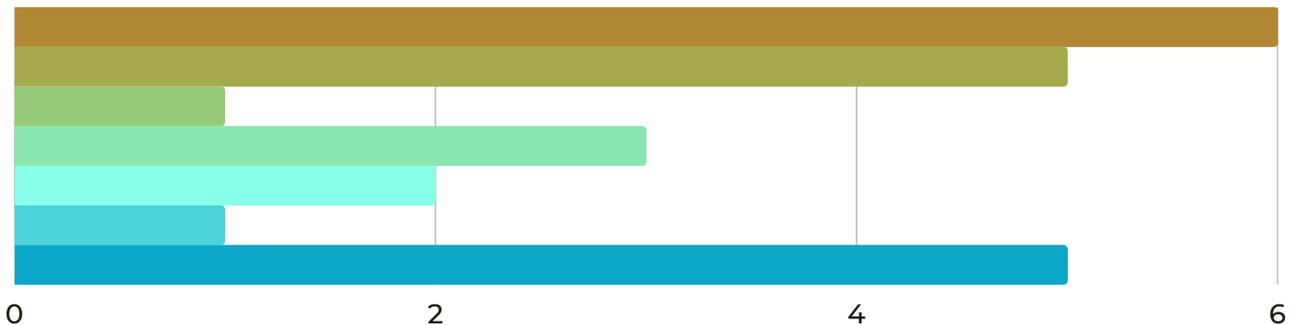
15

2

13

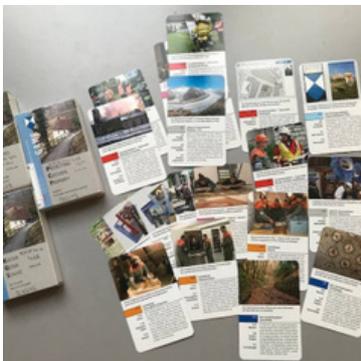
- Chile
- Croatia
- Egypt
- Ecuador
- France
- Italy
- Malaysia
- Malta
- Mexico
- Netherlands
- Philippines
- Sweden
- Ukraine
- United Kingdom
- United States

- Training
- Meeting and conference
- project/course development
- Technical assistance
- Review
- Networking
- Research



## RESOURCE OF THE MONTH

Discover the resources highlighted for January, February and March!



**January**



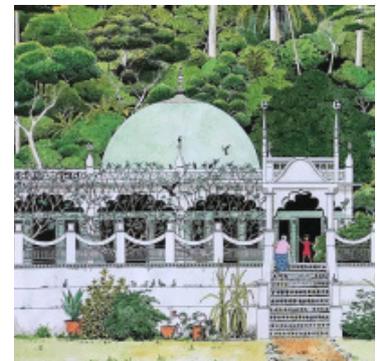
A heritage spin on a classic card game



**February**



Garden of Ninfa, a unique setting rich with flora and fauna nearby Latina



**March**



A touching tale to inspire young readers

# SERVICES TO OUR STAKEHOLDERS

## LIBRARY

### Document Delivery

Requests

95

Articles sent

359

### Reference services

Requests

5

### Catalogue

Records added

480

### Periodicals

Renewed subscriptions

29

New titles

5

### Open Athens

Accounts

221

### Visiting Requests

Requests

93

### Countries reached throughout Library services:

Angola, Argentina, Austria, Belgium, Canada, Chile, China, Croatia, Denmark, Ecuador, Egypt, Ethiopia, Finland, France, Estonia, Germany, Guatemala, Hungary, India, Italy, Israel, Japan, Malta, Mexico, Netherlands, Norway, Palestine, Poland, Portugal, Puerto Rico, Republic of Korea, Romania, Russia Federation, Serbia, Slovenia, South Africa, Spain, Sweden, Switzerland, Thailand, Turkey, United Arab Emirates, United Kingdom, United States, Yemen.



45

More info about [ICCROM Library](#).



## RECORDS & ARCHIVES

### Reference Service

Requests

34

including 17 External researchers

From: Brazil, Cameroon, Czech Republic, France, Iran, Italy, Russian Federation, Spain, United Kingdom and UNESCO.



### Sent material

Images shared

236

Documents shared

64

### Projects

[Heritage Samples Archives Initiative](#)

[Mora Samples Collection Project](#)

[InterPARES Trust AI](#)

[More info about ICCROM Archives](#)



# ENGAGING WITH OUR MEMBER STATES

## ICCROM CELEBRATES

**Azerbaijan**



20 years with ICCROM

Member State since 03/02/2002

**Peru**



60 years with ICCROM

Member State since 05/02/1962

**Uruguay**



20 years with ICCROM

Member State since 09/03/2002

**Kuwait**



60 years with ICCROM

Member State since 20/03/1962

**Latvia**



10 years with ICCROM

Member State since 31/03/2012

## VISITS TO ICCROM



Visit from U.S. Ambassador to the United Nations Agencies in Rome

[Read more](#)



ICCROM receives credentials of Qatar Ambassador

[Read more](#)



Meeting with representatives of Directorate General for Public and Cultural Diplomacy (MAECI)

[Read more](#)

## DIRECTOR-GENERAL'S MISSIONS



**BENIN**

March 2022

Meeting with the Minister of Culture, H.E. Mr. Abimbola and other authorities



**SENEGAL**

March 2022

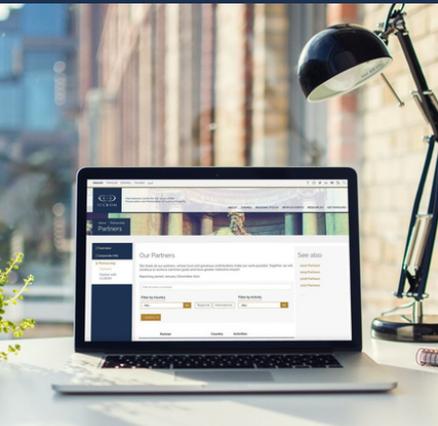
Meeting with the Director of cabinet of the Ministry of Culture and Communication, Mr. Demba Faye and other authorities

## CHECK OUT OUR COUNTRY PROFILES!

We welcome country profile contributions from our Member State representatives. Contact us at [partnerships@iccrom.org](mailto:partnerships@iccrom.org) to find out how.



# ENGAGING WITH OUR PARTNERS



## OUR NEW PARTNERS DATABASE IS NOW ONLINE

Safeguarding the world's cultural heritage is a big job and we could not do it without the support of our globe-spanning network of partners. Each one cares about this shared mission as much as we do and our collaborative activities show what can be achieved when we work together.

To celebrate our partners and their commitment, we have created a [database for everybody to explore](#).



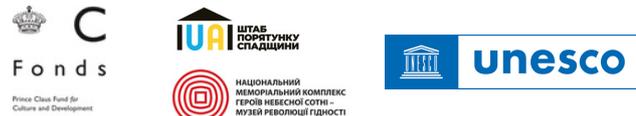
## OUR PARTNERSHIPS

### 9 Partnership Agreements

#### First Aid and Resilience for Cultural Heritage in Times of Crisis (FAR)



#### Publications



#### Training Partnerships



#### Research



#### Library



#### Advisory Services to the World Heritage Convention



### 12 Implementing Partnership Agreements

#### FAR

- EHRF - Egyptian Heritage Rescue Foundation

#### Youth.Heritage.Africa

- EPA - School of African Heritage, Benin
- RCHA - Rwanda Cultural Heritage Academy

#### RE-ORG

- Bengal Foundation, Bangladesh
- BPSMP Sangiran - Balai Pelestarian Situs Manusia Purba Sangiran, Indonesia
- Brunei Museums Department
- Department of Museums Malaysia
- Diocese of Baguio – Museum, Philippines
- Korat Museum, Thailand
- National Museum (Nay Pyi Taw), Myanmar
- NSM - National Science Museum, Thailand
- Royal Thai Army Museum in Honor of His Majesty the King, Thailand

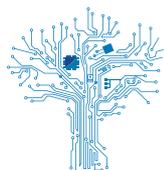
€ 320 955.00

Total value of agreements (approx.)



# STRENGTHENING ICCROM

## SMART ICCROM



Hiring process for head of ITC to facilitate ICCROM's digital transformation & developing of Digital Transformation Strategy "Learning in Digital Age" by consultant company Kainos.



Upgraded IT systems to improve overall performance



Ongoing optimization of data collection

Installation of Office 2021

1 staff training to enhance skills and performance



Library and archives digitization process



Identified focal points for each pillars of the Digital Transformation Strategy



## GREEN ICCROM



Monitoring ICCROM's carbon footprint: energy & gas consumption, paper & printing, air travel. Carbon footprint dashboard finalized and being updated on a quarterly basis.



Developing 4 initiatives introduced to mitigate the carbon footprint.

Transition to Green Energy supplier concluded (HQ).

Ongoing replacement of conventional lamps by LED.



Safe disposal of (expired) chemicals from the ICCROM laboratory.



Sensitizing staff on green issues.

## ADMINISTRATION

### Policy & Regulations

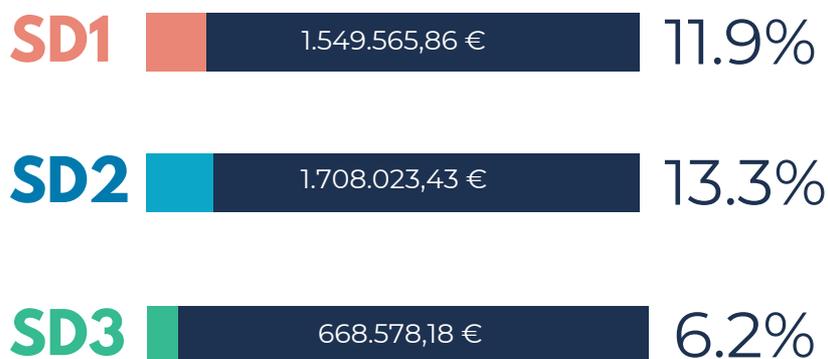
- Proposed amendment to the Financial Regulations;
- Review of Teleworking measures;
- Corporate Credit Card procedure;
- Education Grant transitional measures;
- Delegation of Authorities;
- The Petty-Cash (including Pre-paid Credit Card and Quick Cash Platform) procedure;
- The Procurement Manual
  - The creation of the Procurement Manual (endorsed by Management, EY and FAC);
  - The Segregation of duties (for Procurement and Logistics).

### Recruiting & Restructuring

- The new HR Officer joined ICCROM on January 2022;
- A draft of the HR Hiring process guideline;
- A draft of the NON-STAFF MEMBERS appointment guideline;
- By the end of 2022 a new Performance Management System will be available.

# BUDGET STATUS

ICCROM's 2022 budget implementation status at the end of the first quarter is presented below, disaggregated according to the three Strategic Directions. The amounts in EUR correspond to the total budget for the year, including operations and costs (excluding staff costs). The percentages indicate the fraction of the annual budget spent at the end of this quarter.



International Centre for the  
Study of the Preservation and  
Restoration of Cultural Property



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On the cover: Syriac Catholic Al-Taheera Church, Mosul, Iraq. ©UNESCO

