ABOUT US

Cultural heritage is fundamental to sustainable development and human well-being. Yet, it needs care, protection and effective management. Those entrusted with conserving heritage need tools and support to ensure they can do their job to the best of their abilities.

ICCROM is an intergovernmental organization working in service to its Member States to promote the conservation of all forms of cultural heritage, in every region of the world. ICCROM is where communities, heritage professionals and governments come together to innovate and advance knowledge. Our strength lies in shifting viewpoints and creating heritage leaders for the future.

WE CURRENTLY DO THIS THROUGH THREE STRATEGIC DIRECTIONS (SDs), AND RESPECTIVE OBJECTIVES:

SD1
FOCUSING ON WORLD CONCERNS FOR CULTURAL HERITAGE
1.1 Protect cultural heritage in times of crisis
1.2 Support Africa’s cultural heritage
1.3 Foster emerging issues of heritage and conservation

SD2
CREATING A DIVERSE AND INCLUSIVE GLOBAL NETWORK
2.1 Lead and innovate capacity building at all levels
2.2 Enhance community engagement in protecting heritage
2.3 Strengthen awareness about heritage and conservation

SD3
STRENGTHENING AND TRANSFORMING ICCROM
3.1 Strengthen the foundations of ICCROM
3.2 Increase the impacts of service delivery and visibility
3.3 Modernize and invest for effectiveness and efficiency

AND THROUGH OUR COMMITMENT TO THE UN 2030 SUSTAINABLE DEVELOPMENT GOALS:
It is hard to believe that we are halfway through 2022. I am happy to mark this milestone with our second Quarterly Report of 2022, giving an overview of our progress from April to June. It tracks the indicators proposed in the Programme of Activities and Budget 2022-23, presenting key facts and figures from the reporting period.

As we conclude the second quarter, we remain firm in the belief that we must use the powerful tools of dialogue and cultural heritage to promote peace. On 4 May, our Council expressed its concerns about the conflict's impact on people and cultural heritage, urging ICCROM and partners to continue supporting those conserving heritage in Ukraine. I do not take this resolution lightly, and I assure you that we will do everything possible within our mandate’s scope.

Making our valuable resources more accessible has been in sharp focus this quarter, with new translations of our publications now available for free download on our website: Emergency Evacuation of Heritage Collections in Ukrainian, the PATH peacebuilding assessment tool in Arabic, A Story of Change case studies in French – and there are more in the pipeline. We also aim to engage more groups of people, with youth being a top priority. In May, we launched the Youth.Heritage.Africa to empower and connect young heritage leaders to make heritage a source of economic and social opportunity. Additionally, this year's ICCROM-Sharjah Awards, held in June, shined a spotlight on youth with the Arab Cultural Heritage Award for the Young – alongside the grand prize competition, which sets examples for future heritage professionals.

Fostering inclusivity and cooperation requires intentional dialogue. In April, the regional meeting for Latin America and the Caribbean gathered more than 140 people from 25 countries and partner institutions. We discussed ICCROM's recent regional advancements, underscoring the importance of partnership in this work, and presented various ways that Member States can team up with us to achieve shared goals.
We are grateful for the Member States, groups and individuals that have joined ICCROM’s network this quarter. The larger our network grows, the more significant the impact we can make. For this reason, we are particularly honoured to announce that the ICCROM family has grown by one. Please join me in welcoming Tajikistan as our newest Member State. We look forward to involving Tajikistan in upcoming projects and encourage our Member States to do the same.

I am pleased with ICCROM’s accomplishments this quarter. As we enter the second half of 2022, I call on all of us to intensify our efforts to conserve and promote heritage worldwide, regardless of the challenges we face.

Webber Ndoro, Director-General of ICCROM

HIGHLIGHTS OF Q2

Launching Youth.Heritage.Africa

We officially launched the Youth.Heritage.Africa programme on Africa Day 2022 in Cape Town.

2021-2022 ICCROM-Sharjah Award Winners

ICCROM-Sharjah announced the winners of the Award for Good Practices in Cultural Heritage Conservation and Management in the Arab Region.

New Member State: Tajikistan

As it becomes the 137th country to join ICCROM, we affirm our commitment to Tajikistan’s peoples and heritage.

ICCROM Council Resolution on Ukraine

The resolution on Ukraine was adopted by the ICCROM Council on 4 May 2022.

Latin America and the Caribbean Meeting

As part of the series of regional informational meetings for Member States, 141 participants joined our first virtual meeting for Latin America and the Caribbean.
# Q2 AT A GLANCE

## TRAINING

<table>
<thead>
<tr>
<th>People trained</th>
<th>Training activities (Courses &amp; workshops delivered)</th>
<th>Resource people</th>
<th>Field projects delivered</th>
<th>Interns</th>
<th>Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>628</td>
<td>19</td>
<td>139</td>
<td>69</td>
<td>7</td>
<td>5</td>
</tr>
</tbody>
</table>

- Arabic, English, French, Portuguese and Spanish

## PROGRAMME RESEARCH

<table>
<thead>
<tr>
<th>Publications</th>
<th>Ongoing surveys</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>3</td>
</tr>
</tbody>
</table>

- Advisory service requests
- Advisory services to the WHC

## WEB STATISTICS

<table>
<thead>
<tr>
<th>Page views</th>
<th>Unique page views</th>
<th>Downloads of knowledge resource material</th>
<th>General downloads</th>
</tr>
</thead>
<tbody>
<tr>
<td>237 675</td>
<td>213 056</td>
<td>4 933</td>
<td>30 125</td>
</tr>
</tbody>
</table>

## SOCIAL MEDIA

<table>
<thead>
<tr>
<th>Social Media Impressions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Twitter</td>
</tr>
<tr>
<td>Facebook</td>
</tr>
<tr>
<td>Instagram</td>
</tr>
<tr>
<td>Linkedin</td>
</tr>
<tr>
<td>Youtube</td>
</tr>
</tbody>
</table>

- Twitter: 24.9K
- Facebook: 82.1K
- Instagram: 7.7K
- Linkedin: 19.9K
- Youtube: 2.8K
MEASURING THE IMPACTS

PERFORMANCE INDICATORS
01 April to 30 June 2022

1. Addressing world concerns

SD1.1 Protect cultural heritage in times of crisis
3 Collaborations between heritage and non-heritage agencies
256 People trained in ICCROM DRM courses
1 Advisory services for DRM planning and technical assistance
2,244 DRM resources downloaded

SD1.2 Support Africa’s cultural heritage
3 Heritage-related youth programmes established through ICCROM activities
108 Young Africans trained

SD1.3 Foster emerging issues of cultural heritage and conservation
3 Heritage places and institutions adopting ICCROM approaches and tools
176 People trained in ICCROM emerging issues courses

2. Diverse and inclusive networks

SD2.1 Lead and innovate capacity building at local, regional and international levels
628 People benefiting from ICCROM capacity building activities
15 Scientific, technical and advisory services provided to Member States
7 Interns

SD2.2 Enhance community engagement in protecting heritage
0 Heritage related community-based initiatives established

SD2.3 Strengthen awareness of cultural heritage and conservation
2 Advisory services or advocacy actions on policy-making provided to International and Regional Organizations and Programmes.

3. Strengthening ICCROM

SD3.1 Strengthen the foundations of ICCROM
144 Active institutional partnerships (including secondments)

SD3.2 Increase the impacts of service delivery and visibility of ICCROM to MS & heritage communities
133,890 Website visits
456,494 Social media impressions
42 Media coverage articles
18 Voluntary contributions (2,418,231)
6 Archival resources online
4,933 Resources downloaded

SD3.3 Modernize and invest to assure an effective and efficient organization
1 New/upgraded IT systems to improve overall performance
1 Initiatives introduced to mitigate our carbon footprint
### PROGRAMME OF ACTIVITIES

#### ALL TRAINING ACTIVITIES IN Q2

<table>
<thead>
<tr>
<th>Activity</th>
<th>Details</th>
</tr>
</thead>
</table>
| **First Aid and Resilience for Cultural Heritage in Times of Crisis (FAR)** | - ALIPH (10 workshops & 16 field projects)  
- Workshop on Post-Event Damage and Risk Assessment for Cultural Heritage in Ukraine  
- PREVENT: Mitigating Fire Risk for Heritage (4 workshops)  
- NetZero - Heritage for Climate Action (curriculum design workshop) |
| **World Heritage Leadership (WHL)**                                      | - Advisory Bodies Networking Activity (4 sessions)  
- Improving Management Effectiveness in African World Heritage properties (14 workshops)  
- MA course lectures on heritage management KNUCH (6 sessions)  
- Heritage Place Lab Workshop VI  
- World Heritage Impact Assessment in Norway  
- International Assistance for Albania and Gjirokastra Management Planning |
| **Youth.Heritage.Africa (YHA)**                                          | - World Heritage Sites Nomination workshop in Cameroon  
- Young African World Heritage Leadership workshop in South Africa  
- Entrepreneurship Workshop in Gabon  
- Workshops on Improving Management Effectiveness of African World Heritage Properties Project |
| **Our Collections Matter**                                                | - OCM Field Testing (34 projects)                                                                                                                                                             |
| **Sustaining Digital Heritage**                                          | - Development of a tool                                                                                                                                                                        |
| **Sustainability and Built Heritage**                                    | - Mosul Heritage Recovery Project (Track 1 Modules 1-4)  
- Carpentry workshop (Track 2 Launch)                                                                                             |
| **Heritage Management in LAC Region**                                    | - Regional Information Meeting for Latin America and the Caribbean                                                                                                                           |
| **ATHAR**                                                                | - Experts Program - 7 courses  
- MSc Programme in Conservation Management of Cultural Heritage  
- Advisory Service in Oman  
- Advisory Service in UAE                                                                                                          |

More information about our programmes is available on our website.
PROGRAMME OF ACTIVITIES

Africa Day 2022 Celebrations
On 25 May 2022, more than 50 heritage experts and professionals from Africa and Italy converged in Cape Town, South Africa, to celebrate Africa Day, the UNESCO World Heritage Convention’s 50th Anniversary and the launch of Youth.Heritage.Africa.

Read more

HSAI International Workshop in Portugal
We organized this workshop on heritage samples archives in Evora, Portugal, in June, together with the HERCULES Laboratory - University of Évora, the Dresden University of Fine Arts, the Getty Conservation Institute and the Straus Center for Conservation and Technical Studies, Harvard Art Museums.

Read more

World Heritage Impact Assessment workshop in Norway
The ICCROM-IUCN World Heritage Leadership Programme teamed up with Norwegian ministries to hold a national workshop to build Norwegian capacity on impact assessment in the context of World Heritage.

Read more

Implementing RE-ORG "the CollAsia Way"
Museums in Southeast Asia put theory into practice when it comes to managing their collections, using skills they learned at last year’s ICCROM course. The ten museums that participated in the CollAsia programme were excited to implement the RE-ORG Method in their storage spaces.

Read more

Experts Program Making an Impact

Read more

Planning for Phase 1 of Net Zero
The First Aid and Resilience for Cultural Heritage in Times of Crisis (FAR) programme of ICCROM hosted a curriculum design workshop for its ongoing capacity development project – “Net Zero: Heritage for Climate Action.”

Read more
PROGRAMME OF ACTIVITIES

PREVENTing Fires at Heritage Places
From November 2021 to May 2022, PREVENT workshop teams implemented context-specific fire risk assessments and fire risk mitigation measures in eight countries.

Heritage Place Lab: Updates
Eight research-practice teams were selected to participate in the Heritage Place Lab pilot phase. Read more to find out the teams’ next steps.

Conserving Contemporary Art
The virtual Seminar on History of Built Heritage Conservation in Latin America and the Caribbean is the first activity to promote exchange of ideas.

Setting the Standard with ISO
The International Standards Organization (ISO) uses our publications to create the standard, “On Information and Documentation – Emergency Preparedness and Response.”

Welcoming New Interns and Volunteer
In the second quarter of 2022, we welcomed seven new interns and one volunteer, representing seven countries.

Fellowships
Through the Fellowships programme, senior professionals from our Member States undertake a study period at ICCROM to pursue their own research.

OUTREACH

ICCROM Award 2023
ICCROM is launching its call for nominations for the 2023 ICCROM Award.

Int’l Museum Day
International Museum Day 18 May

New Translations!
This quarter saw the translation of Emergency Evacuation of Heritage Collections into Ukrainian, the PATH peacebuilding assessment tool into Arabic and A Story of Change case studies into French.
SERVICES TO OUR STAKEHOLDERS

TECHNICAL ADVISORY SERVICES

Requesting Parties
- Brazil
- Croatia
- Estonia
- Mozambique
- Nigeria
- Portugal
- Republic of Korea
- Sweden
- Ukraine
- United Kingdom

International Organizations
- 16

Member States
- 2

技术服务

RESOURCES OF THE MONTH

Discover the resources highlighted for April and June!

April
Hercules bearing the globe by A. Carracci, Camerino Farnese, Rome

June
Celestial Motifs: Ancient Tomb Murals of the Goguryeo Dynasty
## Library

<table>
<thead>
<tr>
<th>Service</th>
<th>Requests</th>
<th>Articles sent</th>
<th>Requests</th>
<th>Records added</th>
<th>Open Athens</th>
<th>Accounts</th>
<th>Visiting requests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Document delivery</td>
<td>52</td>
<td>140</td>
<td>8</td>
<td>395</td>
<td></td>
<td>81</td>
<td>123</td>
</tr>
<tr>
<td>Periodicals</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Renewed subscriptions</td>
<td>16</td>
<td>8</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Countries reached through Library services:
Argentina, Belgium, Brazil, China, Croatia, France, Finland, Ecuador, Estonia, Germany, India, Italy, Malta, Netherlands, Norway, Peru, Philippines, Romania, Spain, Switzerland, Türkiye, United Arab Emirates, United Kingdom, United States, Yemen

Do you know any **books** or **resources** for **young audiences**, exploring themes related to **cultural heritage**?
Send an e-mail to library@iccrom.org

---

## Records & Archives

<table>
<thead>
<tr>
<th>Service</th>
<th>Requests</th>
<th>Sent material</th>
<th>Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reference services</td>
<td>25</td>
<td>including 17 external researchers</td>
<td>Heritage Samples Archives Initiative</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Mora Samples Collection Project</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>InterPARES Trust AI</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Images shared</td>
<td>58</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Documents shared</td>
<td>62</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>From: Brazil, Cameroon, France, Italy, Spain, Switzerland, United Kingdom, United States and UNESCO</td>
</tr>
</tbody>
</table>

---

More info about ICCROM Library

---
ENGAGING WITH OUR MEMBER STATES

ICCRROM CELEBRATES

Albania
60 years with ICCROM
Member State since 02/04/1962

Qatar
10 years with ICCROM
Member State since 26/04/2012

Haiti
30 years with ICCROM
Member State since 21/05/1992

Angola
30 years with ICCROM
Member State since 04/06/1992

VISITS TO ICCROM

The Council Bureau had its annual meeting.
Read more

Visit from representatives of Estonia, Latvia and Lithuania.
Read more

We welcomed a delegation from Australia.
Read more

DIRECTOR-GENERAL'S MISSIONS

FRANCE
April 2022
Attended the Council of Europe of Ministers of Culture in Strasbourg

AZERBAIJAN
May 2022
Attended the International Conference "Advancing Post-Conflict Humanitarian Agenda"

SOUTH AFRICA
May 2022
Attended the Expert Meeting

BOTSWANA
May 2022
Meetings in Gaborone and visit to Museums in Lobatse

ITALY
May 2022
Visit to Fondazione del Bianco in Florence

ITALY
June 2022
Conference of the Ministers of Culture of the Euro-Mediterranean Region in Naples

WELCOMING TAJIKISTAN

We are excited and honoured to collaborate with the people and institutions caring for cultural heritage in Tajikistan, while learning from the unique perspectives they bring to conservation.
ENGAGING WITH OUR PARTNERS

TESTIMONIALS

Our partners, together with our 137 Member States, are the life force of the organization, enabling the successful implementation of our programmes and activities.

Find out what some of them have to say about the projects we are carrying out together in this recently created section.

Would you like to share your experience with ICCROM? Reach out to partnerships@iccrom.org for a chance to be featured on our website.

OUR PARTNERSHIPS

12 Partnership agreements

First Aid and Resilience for Cultural Heritage in Times of Crisis (FAR)

Publications

Research

Advisory services to the World Heritage Convention

Training partnerships

World Heritage Leadership

Secondment

More info about secondments

Implementing partnership agreements

FAR

- TARI - The Academic Research Institute in Iraq

€ 78 974.00 Total value of agreements (approx.)
**STRENGTHENING ICCROM**

**SMART ICCROM**
- Renewing our infrastructure and technology
  - A new cloud-based IT infrastructure (IaaS - infrastructure as a service) has been implemented to improve web servers, efficiency of IT services and security of our data and system.
  - Microsoft 365 migration project
  - Meeting with Microsoft partner to start the implementation of new systems, which will lay the foundation to manage users and migrate our mailboxes to MS 365.
- Ongoing library and archives digitization process: archives inventory and Governing Bodies records have been completed.
- E-Learning Management system has been finalized & drafting the Request for Proposals to procure the optimal service provider.

**GREEN ICCROM**
- Monitoring ICCROM’s carbon footprint: energy & gas consumption, paper & printing, air travel.
  - Carbon footprint dashboard updated on a quarterly basis.
- Lab cabinets have been cleaned of chemical materials, allowing fans to be turned off and saving electricity.
- Ongoing replacement of conventional lamps by LED.
- Ongoing initiative to reduce carbon footprint.
- Sensitizing staff on green issues.

**ADMINISTRATION**

**Policy & Regulations**
- End-Year Financial Activities Manual
- Revenue Management Process, ongoing
- Review of teleworking measures
- Drafted HR hiring process guidelines (staff member and non-staff member)

**Recruiting & Restructuring**
- Standardization of job titles
- By the end of 2022, a new Performance Management System will be available
- Ongoing selection of interns
BUDGET STATUS

ICCROM’s 2022 budget implementation status at the end of the second quarter is presented below, disaggregated according to the three Strategic Directions (SDs). The amounts in EUR correspond to the total budget for the year, including operations and costs (excluding staff costs). The percentages indicate the fraction of the annual budget spent by the end of this quarter.

<table>
<thead>
<tr>
<th>SD1</th>
<th>2,020,910.18 €</th>
<th>21.3%</th>
</tr>
</thead>
<tbody>
<tr>
<td>SD2</td>
<td>1,947,794.02 €</td>
<td>31.8%</td>
</tr>
<tr>
<td>SD3</td>
<td>668,578.18 €</td>
<td>16%</td>
</tr>
</tbody>
</table>

The designations employed and the presentation of the map material used in the Quarterly Report do not imply the expression of any opinion on the part of ICCROM concerning the legal status of any country, territory, city or area or its authorities, or the delimitation of its frontiers or boundaries.