ABOUT US

Cultural heritage is fundamental to sustainable development and human well-being. Yet, it needs care, protection and effective management. Those entrusted with conserving heritage need tools and support to ensure they can do their job to the best of their abilities.

ICCROM is an intergovernmental organization working in service to its Member States to promote the conservation of all forms of cultural heritage, in every region of the world. ICCROM is where communities, heritage professionals and governments come together to innovate and advance knowledge. Our strength lies in shifting viewpoints and creating heritage leaders for the future.

WE CURRENTLY DO THIS THROUGH THREE STRATEGIC DIRECTIONS (SDs), AND RESPECTIVE OBJECTIVES:

**SD1**
**FOCUSING ON WORLD CONCERNS FOR CULTURAL HERITAGE**

1.1 Protect cultural heritage in times of crisis
1.2 Support Africa’s cultural heritage
1.3 Foster emerging issues of heritage and conservation

**SD2**
**CREATING A DIVERSE AND INCLUSIVE GLOBAL NETWORK**

2.1 Lead and innovate capacity building at all levels
2.2 Enhance community engagement in protecting heritage
2.3 Strengthen awareness about heritage and conservation

**SD3**
**STRENGTHENING AND TRANSFORMING ICCROM**

3.1 Strengthen the foundations of ICCROM
3.2 Increase the impacts of service delivery and visibility
3.3 Modernize and invest for effectiveness and efficiency

AND THROUGH OUR COMMITMENT TO THE UN 2030 SUSTAINABLE DEVELOPMENT GOALS:
I'm pleased to introduce the third Quarterly Report of 2022, which gives an overview of our progress from July to September. It tracks the indicators proposed in the Programme of Activities and Budget 2022-23, presenting key facts and figures from the reporting period.

ICCROM aligns itself with generating new concepts and ideas and sharing knowledge while remaining grounded in practical fieldwork.

Regarding our mission to preserve and protect cultural heritage, some things will never change: we will always offer reliable, on-the-ground assistance to heritage in need. This has been proven with our emergency mission to Ukraine in July this year. Alongside our partners ICOMOS and ALIPH, we sent staff to assess the damage caused to cultural heritage, identify immediate needs and offer technical assistance.

Unfortunately, this was not the only disaster requiring our help this quarter. As Pakistan faces devastating floods, we are doing what we can to help its cultural heritage by offering post-event damage and risk assessments.

Even in non-emergency situations, cultural heritage requires constant care and protection. This summer, participants of our MOSAiKON initiative – a 14-year project with the Getty Conservation Institute – implemented strategic and sustainable approaches to conserving archaeological sites in the Mediterranean region.

ICCROM is involved in numerous capacity-building and educational ventures; some from this quarter include the People Nature Culture course (PNC22) held in the Republic of Korea in August, an international summer school on Communication and Teaching Skills in Conservation and Science in Alberta, Canada, and a World Heritage Leadership workshop in Bahrain.

In addition to our ongoing training activities, we are entering new territory with our forward-thinking initiatives and projects.

We stepped into digital heritage conservation with the July launch of the new Sustaining Digital Heritage programme. We’re also staying current with trends in the field with our Strategic Planning Unit’s coordination of research into valuing cultural capital. In September, we welcomed experts to ICCROM headquarters to debate this timely topic, and we launched a survey for ICCROM Member States to learn more about accounting for the impacts of cultural heritage at the national level.

It was also an eventful quarter for strengthening our partnerships. We are honoured that the Norwegian Ministry of Climate and Environment extended its support of the World Heritage Leadership (WHL) Programme, as announced at the WHL Forum held from 21 to 22 September in Norway. We extend our deep gratitude to Norway for recognizing the pressing need to continue developing present and future generations’ capacity to care for our precious World Heritage.
We are also extremely pleased to have recently participated in the Fourth International Conference for Euro-African Academic Partnerships during the annual Forum of Gran Sasso. We are thankful to our partners in this initiative: the University of Teramo, the Diocese of Teramo-Atri, the Directorate General for Development Cooperation of the Italian Ministry of Foreign Affairs and International Cooperation, and UNIDROIT. This conference gave us the opportunity to bring together education actors and youth from a variety of sectors in Europe and Africa to establish a roadmap for better cooperation between the two continents.

We have been busy preparing for Council 97. We have met with several stakeholders in the lead-up to the annual gathering, including the Financial and Advisory Committee (FAC). I look forward to meeting Council Members – virtually or in person – next quarter.

I take this opportunity to remember the legacy of Cevat Erder – a former ICCROM Director-General (1981-1988) and a prominent figure in the field – who passed in September. ICCROM sends its heartfelt condolences to his family and friends around the world.

Webber Ndoro, Director-General of ICCROM

HIGHLIGHTS OF Q3

Joint ICOMOS-ICCROM mission to Ukraine

ICOMOS and ICCROM undertook a joint mission to Ukraine from 9 to 16 July 2022.

Valuing Cultural Capital workshop and webinar

ICCROM’s Strategic Planning Unit is conducting new research on economic valuation methods used to support investment decisions for heritage.

MOSAIKON courses

ICCROM and the Getty Conservation Institute will hold two advanced training courses in Jordan and Lebanon focused on the conservation of mosaics.

Sustaining Digital Heritage launch

The Sustaining Digital Heritage (SDH) programme is ICCROM’s newest initiative concerning the potential of heritage in the digital realm.

Rwanda Heritage Hub

ICCROM and the Rwanda Cultural Heritage Academy (RCHA) have partnered to enable the valorization and celebration of Rwanda’s cultural heritage.
### Q3 AT A GLANCE

#### TRAINING
- People trained: 224
- Training activities (Courses & workshops delivered): 19
- Resource people: 189
- Interns: 24
- Languages: Arabic, English, French & Spanish
- Advisory service requests: 3
- Expert & donor meetings: 12
- Multi-partner research projects: 4

#### PROGRAMME RESEARCH
- Publications: 3
- Ongoing surveys: 3
- Advisory services to the WHC: 4

#### WEB STATISTICS
- Page views: 223,068
- Unique page views: 199,279
- Downloads of knowledge resource material: 5,038
- General downloads: 27,405

#### SOCIAL MEDIA
- Twitter: 25,2K
- Facebook: 82,7K
- Instagram: 8,2K
- LinkedIn: 21,6K
- YouTube: 3K

- Web announcements posted and articles translated: 37
- Social Media Impressions: 382,771
<table>
<thead>
<tr>
<th>Indicator</th>
<th>Description</th>
<th>Targets</th>
</tr>
</thead>
<tbody>
<tr>
<td>SD1.1</td>
<td>Protect cultural heritage in times of crisis</td>
<td>21 collaborations, 110 DRM resources downloaded, 3 heritage-related youth programmes established, 1 heritage entrepreneurship initiatives established, 32 young Africans trained through ICCROM courses, 1 545 emerging issues resources downloaded</td>
</tr>
<tr>
<td>SD1.2</td>
<td>Support Africa’s cultural heritage</td>
<td>5 heritage places and institutions adopting ICCROM approaches and tools, 95 people trained in ICCROM emerging issues courses</td>
</tr>
<tr>
<td>SD1.3</td>
<td>Foster emerging issues of cultural heritage and conservation</td>
<td>1 advisory services or advocacy actions on policy-making provided to International and Regional Organizations and Programmes</td>
</tr>
<tr>
<td>SD2.1</td>
<td>Lead and innovate capacity building at local, regional and international levels</td>
<td>74 people benefiting from ICCROM capacity-building activities, 3 scientific, technical and advisory services provided to Member States, 6 active training partnerships established, 4 interns</td>
</tr>
<tr>
<td>SD2.2</td>
<td>Enhance community engagement in protecting heritage</td>
<td>22 heritage related community-based initiatives established, 21 advisory services or advocacy actions on policy-making provided to International and Regional Organizations and Programmes</td>
</tr>
<tr>
<td>SD2.3</td>
<td>Strengthen awareness of cultural heritage and conservation</td>
<td>21 advisory services or advocacy actions on policy-making provided to International and Regional Organizations and Programmes</td>
</tr>
<tr>
<td>SD3.1</td>
<td>Strengthen the foundations of ICCROM</td>
<td>145 active institutional partnerships (including secondments)</td>
</tr>
<tr>
<td>SD3.2</td>
<td>Increase the impacts of service delivery and visibility of ICCROM to MS &amp; heritage communities</td>
<td>1 230 012 website visits, 3 827 711 social media impressions, 125 media coverage articles, 125 voluntary contributions (3 024 841 euros)</td>
</tr>
<tr>
<td>SD3.3</td>
<td>Modernize and invest to assure an effective and efficient organization</td>
<td>5 038 archival resources online, 2 new/upgraded IT systems to improve overall performance, 1 initiatives introduced to mitigate our carbon footprint</td>
</tr>
</tbody>
</table>

**PERFORMANCE INDICATORS**

01 July to 30 September 2022
Heritage Recovery Programme activities in Mosul, Iraq, have been in full swing this summer. Heritage professionals started a new module on recovery planning, while young craftspersons wrapped up a workshop on traditional carpentry; others continued a workshop on carving, sculpting, restoring and alabaster building.

Read more

Heritage Recovery Programme in Mosul updates

Heritage Recovery Programme activities in Mosul, Iraq, have been in full swing this summer. Heritage professionals started a new module on recovery planning, while young craftspersons wrapped up a workshop on traditional carpentry; others continued a workshop on carving, sculpting, restoring and alabaster building.

Read more

Responding to floods in Pakistan

Upon a formal request from a trained Cultural First Aider, Mr Mir Wali Shah, an architect and PhD student from Hazara University in Pakistan, FAR organized a multi-disciplinary training workshop on conducting post-event, on-site damage and risk assessments for safeguarding cultural heritage.

Read more

World Heritage Risk Management in Arab Region

Site managers and government officials from across the Arab region took part in our capacity-building course on World Heritage Risk Management in the Arab Region from 24 to 28 July 2022.

Read more

Wrapping up seven months of CollAsia RE-ORG

The International Course on the Reorganization of Collections Storage in Museums of Southeast Asia has officially concluded with the ten participating museums successfully implementing their RE-ORG projects.

Read more
International Summer School in Canada

The two-week ICCROM International Summer School on Communication and Teaching Skills in Conservation and Science, held in Alberta, Canada, wrapped up on 15 July 2022. The Summer School brought together 16 heritage professionals and educators from 12 countries.

Read more

Training Experts – Industrial & Underwater Heritage

The Kingdom of Saudi Arabia Ministry of Culture has concluded the Industrial Heritage Program and a specialized training program on the 2001 UNESCO Convention on the Protection of Underwater Cultural Heritage as part of the Experts Program.

Read more

Polish museums implement the RE-ORG Method

Representatives of 11 Polish museum institutions participated in a RE-ORG workshop at the National Museum in Poznań from 19-30 September 2022. (Even children got involved!)

Read more

Conservation and Management of Wooden Heritage

Throughout September, the Cultural Heritage Protection Cooperation Office, Asia-Pacific Cultural Centre for UNESCO (ACCU Nara) held the annual group training course for young professionals involved in the cultural heritage preservation and conservation field in the Asia-Pacific region.

Read more
PROGRAMME OF ACTIVITIES

TRAINING ACTIVITIES

First Aid and Resilience for Cultural Heritage in Times of Crisis (FAR)
- Workshop on conducting post-event, on-site damage and risk assessments (Pakistan, Philippines, Ukraine)
- Net Zero Phase 1: Situation Analysis and Data Gathering
- ALIPH-ICCROM Alliance for Cultural First Aid, Peace and Resilience project (17 field projects - 7 countries)

World Heritage Leadership (WHL)
- World Heritage Risk Management in the Arab Region
- Managing World Heritage: People Nature Culture (PNC22)

Heritage Management in LAC Region
- Seminario Historia de la Conservación del Patrimonio Edificado en América Latina y el Caribe

Youth.Heritage.Africa (YHA)
- Heritage Management Plans Training Workshop for Young Professionals

ATHAR
- MOSAIKON workshop in Jordan
- Experts Program - 2 courses
- MSc Programme in Conservation Management of Cultural Heritage

Sustaining Digital Heritage
- Launch of SDH through "The Potential of Heritage in the Digital Realm" webinar

Our Collections Matter
- Workshop on connecting collections-based work with the SDGs (ICOM-CC)
- OCM Field Projects

Sustainability and Built Heritage
- Mosul Heritage Recovery Project
  - Track 1 Module 6
  - Workshops on traditional carpentry & alabaster

Trainings with partners
- International Training Course on disaster risk management of cultural heritage
- International Summer School on Communication and Teaching Skills in Conservation and Science
- ACCU Course: Group Training Course for Young Professionals on Cultural Heritage Protection in the Asia-Pacific Region 2022

More information about our programmes is available on our website.
New publications
We released two new publications this quarter: one is about disaster risk management (A Story of Change 2) and the other is new guidance set to help reduce impacts from development on World Heritage sites.

Heritage in public spaces of Ibero-America
Two new surveys gather perceptions in Ibero-America on the physical and symbolic change of public spaces and interventions that occurred in them.

New faces at ICCROM
In the third quarter of 2022, we welcomed one visiting researcher and four interns.

JPC evaluation seminar
The meeting gathered former course participants to share their experiences applying and disseminating the knowledge and techniques gained from JPC.

Euro-African Partnership
We took part in the 4th Conference for a Euro-African Academic Partnership in Teramo, Italy, in September.

CH4IG website
The newly website will showcase selected projects that contribute to the inclusive growth of Southeast Asian communities.

More translations
We are excited to now offer the Our Collections Matter Toolkit in Spanish and the First Aid to Cultural Heritage in Times of Crisis – Handbook and Toolkit in Japanese!
SERVICES TO OUR STAKEHOLDERS

TECHNICAL ADVISORY SERVICES

Requesting Parties 11
International Organizations 3
Member States 6

Brazil
Croatia
France
Pakistan
Philippines
Ukraine

Training  Meeting & conference  Publication
Technical assistance  Webinar  Research  Field Mission

RESOURSE OF THE MONTH

Discover the resources highlighted for July and August!

Roman capital at the Crypt of Sant’Angelo in Pescheria Church, Rome.

GREENER SOLVENTS in CONSERVATION

An Introductory Guide

Check out the work, Greener Solvents in Conservation: An Introductory Guide.
## SERVICES TO OUR STAKEHOLDERS

### LIBRARY

<table>
<thead>
<tr>
<th>Service</th>
<th>Requests</th>
<th>Articles sent</th>
<th>Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Document delivery</td>
<td>40</td>
<td>86</td>
<td></td>
</tr>
<tr>
<td>Periodicals</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Renewed subscriptions</td>
<td>14</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Reference services</td>
<td>5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Catalogue</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Records added</td>
<td>386</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Open Athens</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Visiting requests</td>
<td>84</td>
<td></td>
<td></td>
</tr>
<tr>
<td>More info about ICCROM Library</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Countries reached through Library services:
Belgium, Chile, China, Czech Republic, Ecuador, Egypt, France, Italy, Kenya, Luxembourg, Mexico, Republic of Korea, Spain, Sweden, Tanzania, Tunisia, Türkiye, United Kingdom, United States of America and Viet Nam

### RECORDS & ARCHIVES

<table>
<thead>
<tr>
<th>Service</th>
<th>Requests</th>
<th>including 12 external researchers</th>
<th>Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reference services</td>
<td>21</td>
<td></td>
<td>Heritage Samples Archives Initiative</td>
</tr>
<tr>
<td>Images shared</td>
<td>27</td>
<td></td>
<td>Mora Samples Collection Project</td>
</tr>
<tr>
<td>Documents shared</td>
<td>11</td>
<td></td>
<td>InterPARES Trust AI</td>
</tr>
<tr>
<td>Projects</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The ICCROM Library is thrilled to be chosen as a winner of Europe Challenge 2022!

Our Library will work on a pilot project to encourage children in our community to be more involved in conservation science.
ENGGANG WITH OUR MEMBER STATES

VISITS TO ICCROM

Visit from Representatives of the African Union Commission.
Read more

Read more

Meeting with Representative from Japan.
Read more

Visit from the Ambassador of Iraq to Italy.
Read more

ICCRM CELEBRATES

Maldives
10 years with ICCROM
Member State since 07/07/2012

Viet Nam
50 years with ICCROM
Member State since 07/08/1972

DIRECTOR-GENERAL'S MISSIONS

UAE
July 2022
Mission to Sharjah.

SAUDI ARABIA
Aug 2022
Meeting with Ministry of Culture.

SWEDEN
Sept 2022
Mission to Stockholm.

JORDAN
Sept 2022
Advanced Course on Conservation of Mosaics closing ceremony.

BAHRAIN
July 2022
Meeting focused on the agreement between ICCROM, its regional office in Sharjah and ARC-WH.

ITALY
Aug 2022
Meeting with ICGEB International Centre for Geneic Engineering and Biotecnology in Trieste.

CZECH REPUBLIC
July 2022
Peter Ucko Memorial Lecture at World Archeological Congress 9.

SOUTH AFRICA
July 2022
31st African World Heritage Fund Board of Governors Meeting.

MAKING IT EASIER TO CONTRIBUTE TO ICCROM

We're launching a new digital space to make paying Regular Contributions easier!
Going live in December 2022!

Question about invoicing or payments? Contact MScontributions@iccrom.org
ENGAGING WITH OUR PARTNERS

NORWAY TO SUPPORT PHASE II OF ICCROM-IUCN WORLD HERITAGE LEADERSHIP PROGRAMME

“…we extend our deep gratitude to Norway for recognizing the pressing need to continue developing present and future generations’ capacity to care for our precious World Heritage.”

ICCROM Director-General Webber Ndoro

OUR PARTNERSHIPS

8 Partnership agreements

First Aid and Resilience for Cultural Heritage in Times of Crisis (FAR)

World Heritage Leadership (WHL)

Sustainability and Built Heritage

Publications

Implementing partnership agreements

FAR
- DoA - Department of Antiquities, Jordan
- EHRF - Egyptian Heritage Rescue Foundation
- CCFU - Cross-Cultural Foundation of Uganda

WHL
- E.O.C. - Institute of Ecology, Austria

Sustainability and Built Heritage
- NMP - National Museum of the Philippines

€ 2 470 428.00  Total value of agreements (approx.)
STRENGTHENING ICCROM

SMART ICCROM

Modernizing our infrastructure and technology
Introducing new technology to replace or update existing tools and infrastructure.
A new cloud-based IT infrastructure (IaaS - infrastructure as a service) has been implemented to improve web servers, efficiency of IT services and security of our data and systems.

Preparing for needs assessment to consolidate the desired features of the future CRM system: elaborating a sample list of relevant CRM functions, creating a presentation for consultation meetings. Ongoing data collection and data entry in the activities database.

Ongoing library and archives digitization process: archives inventory and Governing Bodies records have been completed.

E-Learning Management system has been finalized & drafting the Request for Proposals to procure the optimal service provider.

Happening now!

ICCRROM'S MIGRATION TO MICROSOFT 365

Ongoing data collection and data entry in the activities database.

ADMINISTRATION

Policy & Regulations

- Revenue Management Process – Draft presented to management
- Template MoU in collaboration with legal advisor

Recruiting & Restructuring

- Standardization of job titles
- Ongoing selection of Movable Heritage Project Officer and Communication Officer
- Ongoing International Tenders for Bidders
  - Support Services for SAP (21 Oct)
  - Cleaning services (28 Oct)
  - Security services (4 Nov)
  - Travel agency (7 Nov)
- By the end of 2022, a new Performance Management System will be available
### BUDGET STATUS

ICCROM’s 2022 budget implementation status at the end of the third quarter is presented below, disaggregated according to the three Strategic Directions (SDs). The amounts in EUR correspond to the total budget for the year, including operations and costs (excluding staff costs). The percentages indicate the fraction of the annual budget spent by the end of this quarter.

<table>
<thead>
<tr>
<th>SD1</th>
<th>2,134,088.66 €</th>
<th>37.6%</th>
</tr>
</thead>
<tbody>
<tr>
<td>SD2</td>
<td>2,234,756.21 €</td>
<td>47.9%</td>
</tr>
<tr>
<td>SD3</td>
<td>678,578.18 €</td>
<td>27.8%</td>
</tr>
</tbody>
</table>

The designations employed and the presentation of the map material used in the Quarterly Report do not imply the expression of any opinion on the part of ICCROM concerning the legal status of any country, territory, city or area or its authorities, or the delimitation of its frontiers or boundaries.