ABOUT US

Cultural heritage is fundamental to sustainable development and human well-being. Yet, it needs care, protection and effective management. Those entrusted with conserving heritage need tools and support to ensure they can do their job to the best of their abilities.

ICCROM is an intergovernmental organization working in service to its Member States to promote the conservation of all forms of cultural heritage, in every region of the world. ICCROM is where communities, heritage professionals and governments come together to innovate and advance knowledge. Our strength lies in shifting viewpoints and creating heritage leaders for the future.

WE CURRENTLY DO THIS THROUGH THREE STRATEGIC DIRECTIONS (SDs), AND RESPECTIVE OBJECTIVES:

**SD1**

**FOCUSING ON WORLD CONCERNS FOR CULTURAL HERITAGE**

1.1 Protect cultural heritage in times of crisis
1.2 Support Africa’s cultural heritage
1.3 Foster emerging issues of heritage and conservation

**SD2**

**CREATING A DIVERSE AND INCLUSIVE GLOBAL NETWORK**

2.1 Lead and innovate capacity building at all levels
2.2 Enhance community engagement in protecting heritage
2.3 Strengthen awareness about heritage and conservation

**SD3**

**STRENGTHENING AND TRANSFORMING ICCROM**

3.1 Strengthen the foundations of ICCROM
3.2 Increase the impacts of service delivery and visibility
3.3 Modernize and invest for effectiveness and efficiency

AND THROUGH OUR COMMITMENT TO THE UN 2030 SUSTAINABLE DEVELOPMENT GOALS:
FROM THE DIRECTOR-GENERAL

Dear ICCROM family and friends,

Happy new year! We’ve been preparing for and highly anticipating 2023, the final year in the current biennium. With the help of all of you, we spent last year properly setting the stage for success.

This year’s first order of business is a Member State Induction Briefing on 20 March 2023. Please save the date in your calendar. We will send out more information soon.

2023 will be a year of culmination. This is the last of my five-year mandate with ICCROM, and I plan to make the most of it, fulfilling the dreams I brought with me when I found myself on ICCROM’s doorstep. I am honoured to watch our collaborative efforts bear fruit this year.

Last quarter, and in fact last year, was a unique one. “Post-pandemic” life seemed to truly become a reality. Several of our Council members were able to physically meet in Rome, our team came back to the office, and we reunited with partners across the globe. There were many moments that we can all positively reflect on.

But we would be amiss to not acknowledge that not only cultural heritage but also humanity suffered last year. There were numerous conflicts, emergencies and disasters in 2022, and the impacts on livelihoods and cultural heritage were immense. ICCROM has been on-call all year and has responded to many of these situations upon our Member States’ requests. However, the process of recovery and rebuilding – and boosting resilience for the future – has only begun.

New years symbolize fresh starts, and this year holds 365 days of opportunity. We will continue pushing forward in times of uncertainty, and doing our absolute best for our cultural heritage. Despite challenging circumstances, we – humanity – decided what parts of the past and our present are worth preserving, and it is ICCROM’s mandate to honour that.

We wish everyone a happy, peaceful and prosperous year as we continue working to protect, preserve and restore our precious heritage worldwide.

Webber Ndoro
Director-General
ICCROM
The first CollAsia course on sustainable development and the SDGs brought participants from 12 countries together in Siem Reap, Cambodia.

Two new tools!

The new digital Sustainability Test and a tool for measuring peace based on community-based heritage indicators are free to use!

50 years of the World Heritage Convention

On the 50th anniversary of the World Heritage Convention, ICCROM reflects with pride on its role as an Advisory Body to the Convention.

CollAsia Cambodia

The first CollAsia course on sustainable development and the SDGs brought participants from 12 countries together in Siem Reap, Cambodia.

Korea continues support

We excitedly renewed cooperation with the Cultural Heritage Administration of Korea (CHA).

ICCROM Council 97

The 97th session of ICCROM Council took place on 26 and 27 October 2022 in Rome and online.
Q4 AT A GLANCE

**TRAINING**

People trained:
- 298

Resource people:
- 142

Interns:
- 15

Languages: Arabic, English & Spanish:
- 8.9k

Field projects delivered:
- 35

Languages:
- 3

Training activities (Courses & workshops delivered):
- 287.3k

**PROGRAMME RESEARCH**

Publications:
- 7

Advisory service requests:
- 111.8k

Expert & donor meetings:
- 13

Advisory services to the WHC:
- 13.9k

Multi-partner research projects:
- 2

**WEB STATISTICS**

Page views:
- 250,000+

Unique page views:
- ~220,000

Downloads of knowledge resource material:
- ~4,400

General downloads:
- 32,000+

**SOCIAL MEDIA IMPRESSIONS**

Total Social Media Impressions:
- 570,300

Twitter impressions:
- 148.4K

Facebook impressions:
- 111.8K

Instagram impressions:
- 13.9K

LinkedIn impressions:
- 2.873K

YouTube impressions:
- 8.9K

LinkedIn impressions:
- 2
## MEASURING THE IMPACTS

### PERFORMANCE INDICATORS

**01 October to 31 December 2022**

<table>
<thead>
<tr>
<th>SD1.1</th>
<th>Protect cultural heritage in times of crisis</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>87</strong></td>
<td>Collaborations between heritage and non-heritage agencies</td>
</tr>
<tr>
<td><strong>3,674</strong></td>
<td>People trained in ICCROM DRM courses</td>
</tr>
<tr>
<td><strong>Advisory services for DRM planning and technical assistance</strong></td>
<td></td>
</tr>
<tr>
<td><strong>3,27</strong></td>
<td>DRM resources downloaded</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SD1.2</th>
<th>Support Africa’s cultural heritage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>3</strong></td>
<td>Heritage-related youth programmes established through ICCROM activities</td>
</tr>
<tr>
<td><strong>3</strong></td>
<td>Heritage entrepreneurship initiatives established through ICCROM activities</td>
</tr>
<tr>
<td><strong>176</strong></td>
<td>Young Africans trained through ICCROM courses</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SD1.3</th>
<th>Foster emerging issues of cultural heritage and conservation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>5</strong></td>
<td>Heritage places and institutions adopting ICCROM approaches and tools</td>
</tr>
<tr>
<td><strong>142</strong></td>
<td>People trained in ICCROM emerging issues courses</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SD2.1</th>
<th>Lead and innovate capacity building at local, regional and international levels</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>26</strong></td>
<td>People benefiting from ICCROM capacity-building activities</td>
</tr>
<tr>
<td><strong>23</strong></td>
<td>Active training partnerships established</td>
</tr>
<tr>
<td><strong>2</strong></td>
<td>Interns</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SD2.2</th>
<th>Enhance community engagement in protecting heritage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>26</strong></td>
<td>Heritage related community-based initiatives</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SD2.3</th>
<th>Strengthen awareness of cultural heritage and conservation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>3</strong></td>
<td>Advisory services or advocacy actions on policy-making provided to International and Regional Organizations and Programmes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SD3.1</th>
<th>Strengthen the foundations of ICCROM</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>150</strong></td>
<td>Active institutional partnerships (including secondments)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SD3.2</th>
<th>Increase the impacts of service delivery and visibility of ICCROM to MS &amp; heritage communities</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>158,013</strong></td>
<td>Website visits</td>
</tr>
<tr>
<td><strong>570,300</strong></td>
<td>Social media impressions</td>
</tr>
<tr>
<td><strong>50</strong></td>
<td>Media coverage articles</td>
</tr>
<tr>
<td><strong>2,6</strong></td>
<td>Voluntary contributions (3,945,652 euros)</td>
</tr>
<tr>
<td><strong>2</strong></td>
<td>Archival resources online</td>
</tr>
<tr>
<td><strong>9,161</strong></td>
<td>Resources downloaded</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SD3.3</th>
<th>Modernize and invest to assure an effective and efficient organization</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1</strong></td>
<td>New/upgraded IT systems to improve overall performance</td>
</tr>
<tr>
<td><strong>1</strong></td>
<td>Initiatives introduced to mitigate our carbon footprint</td>
</tr>
</tbody>
</table>

### Addressing world concerns

1. Diverse and inclusive networks
2. Strengthening ICCROM
In October 2022, we reunited with PREVENT course alums to catch up on the successes and challenges of managing fire risk at heritage sites across the globe. The two-day international symposium - the first of its kind for the PREVENT initiative - was held in Trogir, Croatia, and online.

Read more

ICCROM-Sharjah hosted this workshop, where scholars and dignitaries discussed and celebrated museums' role in contributing to peacebuilding and social cohesion through presentations, an interactive exhibition and a concert by Bait Al Oud Orchestra of Sudan.

Read more

We engaged youth and the international community in integrating heritage into disaster risk reduction, climate action and peacebuilding at the World in Florence, an international festival about cultural expressions.

Read more

We wrapped up a four-week course on conserving mosaics in Lebanon and the two-week “MOSAIKON Advanced Training on Preventive Conservation Measures for Archaeological Sites with Mosaics: Shelters & Reburial” in Jordan.

Read more

ICCROM-IUCN World Heritage Leadership (WHL) programme, the Arab Regional Centre for World Heritage (ARC-WH) and the Heritage Commission of Saudi Arabia joined forces to deliver a 5-day course on Impact Assessment for World Heritage in Saudi Arabia.

Read more

The eighth edition of the International Course on Paper Conservation in Latin America wrapped up two weeks of cross-cultural exchange in Mexico.

Read more
### First Aid and Resilience for Cultural Heritage in Times of Crisis (FAR)
- PREVENT International Symposium and National Workshop
- Net Zero
- The World in Florence
- FAR-ALIPH Course - Alliance for Cultural First Aid, Peace and Resilience Project

### World Heritage Leadership (WHL)
- Impact Assessment Training of Trainers for the Arab Region
- People-Nature-Culture Forum 2022
- Workshop on Impact Assessment for World Heritage in Saudi Arabia

### Heritage Management in LAC Region
- Patrimonio cultural - Riesgos y gestión
- International workshop on disaster risk management for World Heritage Sites

### Youth.Heritage.Africa (YHA)
- 6th African World Heritage Youth Forum
- Museums and Virtual Exhibitions
- Disaster Risk Management and Protection System in Africa
- World Heritage Tentative Listing Workshop
- Business Development and Digital Technologies for Heritage
- Youth and World Heritage Convention in Africa
- EPA-ICCROM Webinar on Restitution
- EPA-ICCROM Webinar on Virtual and Traveling Exhibitions

### ATHAR
- Workshop on Western Sudan Community Museums (WSCM) project
- MOSAIKON workshop in Jordan and Lebanon
- Experts Program - 1 course
- MSc Programme in Conservation Management of Cultural Heritage
- ICCROM-Terra webinar: Earthen Architecture for and by Communities

### Our Collections Matter
- OCM Field Projects

### Sustainability and Built Heritage
- Mosul Heritage Recovery Project
  - Track 1 Module 7
  - Track 1 Module 8

### Trainings with partners
- Warsaw Recommendation - Introduction to Heritage Recovery workshop
- CollAsia - Collections, Conservation and Sustainable Development in Siem Reap, Cambodia
- International Course on Paper Conservation in Latin America: Meeting East

More information about our programmes is available on our website.
New! A Story of Change 3

We are excited to now offer the First Aid to Cultural Heritage in Times of Crisis – Handbook and Toolkit in Dari, Georgian and Spanish and Endangered Heritage in Swedish!

INTERNATIONAL DAY #DRR

On International Disaster Risk Reduction Day 2022, we launched a campaign to gather Cultural First Aiders’ opinions and stories.

NANTUCKET SYMPOSIUM

We partnered to host a symposium exploring the latest climate change research and developing strategies for advancing climate conservation and protection.

PROGRAMME OF ACTIVITIES

OUTREACH

PRESENTING "NET ZERO"

We presented the Net Zero project at the Understanding Risk Global Forum (UR22).

ICCRM @ COP15

We participated in the Nature Culture Summit at the Convention on Biological Diversity COP15 in Montréal.

NEW TRANSLATIONS

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RESEARCH

In the fourth quarter of 2022, we welcomed one visiting researcher and two new interns.

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SERVICES TO OUR STAKEHOLDERS

TECHNICAL ADVISORY SERVICES

Requesting Parties: 13
International Organizations: 2
Member States: 9

Brazil
Finland
Japan
Mexico
Nigeria
Sweden
Türkiye
United Arab Emirates
Uruguay

- Training
- Meeting & conference
- Information
- Technical assistance

RESOURCES OF THE MONTH

Discover the resources highlighted this quarter!

October:
Photographs of the Portico of Octavia, built by Augustus in the 1st century BC

November:
A colourful book of Mateusz Urbanowicz' drawings of Tokyo's shops.

December:
One of the samples in our archives helped piece together a 13th century church destroyed in WWII.
SERVICES TO OUR STAKEHOLDERS

LIBRARY

<table>
<thead>
<tr>
<th>Service</th>
<th>Requests</th>
<th>Articles sent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reference services</td>
<td>8</td>
<td>74</td>
</tr>
<tr>
<td>Catalogue</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Periodicals</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Renewed subscriptions</td>
<td>15</td>
<td></td>
</tr>
<tr>
<td>New titles</td>
<td>4</td>
<td></td>
</tr>
</tbody>
</table>

Countries reached through Library services:
Algeria, Belgium, Brazil, Cambodia, China, Colombia, Cyprus, Egypt, France, Germany, Guatemala, India, Italy, Jordan, Republic of Korea, Kuwait, Lebanon, Mexico, Netherlands, Pakistan, Singapore, Spain, Tajikistan, Thailand, Türkiye, United Arab Emirates, United Kingdom, United States of America

RECORDS & ARCHIVES

<table>
<thead>
<tr>
<th>Service</th>
<th>Requests</th>
<th>Articles sent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reference services</td>
<td>27</td>
<td>19</td>
</tr>
<tr>
<td>Projects</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heritage Samples Archives Initiative</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mora Samples Collection Project</td>
<td></td>
<td></td>
</tr>
<tr>
<td>InterPARES Trust AI</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| Images shared | 35 |
| Documents shared | 55 |
ENGGING WITH OUR MEMBER STATES

VISITS TO ICCROM

Visit from Cultural Heritage Administration of the Republic of Korea (CHA)
Read more

Visit from the United States Department of State
Read more

Visit from Azerbaijan
Read more

Visit from Cyprus
Read more

Visit from Embassy of Colombia
Read more

Visit from South Africa
Read more

The Islamic Republic of Iran
50 years with ICCROM
Member State since 18/12/1972

ICCRM CELEBRATES

MAKING IT EASIER TO CONTRIBUTE TO ICCROM

We launched a new digital space to make paying Regular Contributions easier!

Access the portal

Question about invoicing or payments? Contact MScontributions@iccrom.org

DIRECTOR-GENERAL’S MISSIONS

UAE
Oct & Dec 2022
Meetings to Sharjah.

REPUBLIC OF KOREA
Oct 2022
Funds-in-Trust (FIT) agreement ceremony.

UNITED KINGDOM
Oct 2022
Mission to Oxford.

FRANCE
Nov 2022
Meetings with Chinese and Egyptian Ambassadors to UNESCO.

SINGAPORE
Nov 2022
Met with Ambassador of Italy to Australia Paolo Crudeli.
ENGAGING WITH OUR PARTNERS

We are grateful to the Government of Spain for the generous contribution, which will support the use of Spanish in ICCROM’s activities in 2023.

CHA - ICCROM: a decade of partnership for heritage management and conservation

"ICCROM is truly grateful that CHA is continuously committed to building the capacity of the global heritage community so that together we can protect and manage our valuable heritage better."

ICCROM Director-General Webber Ndoro

OUR PARTNERSHIPS

11 Partnership agreements

World Heritage Leadership (WHL)

Frameworks of cooperation

Publications
- Cultural Heritage without Borders (CHwB)
- ICOMOS Latvia
- Prince Claus Fund for Culture and Development
- UNESCO

Implementing partnership agreements

- Natural Disasters Research Institute (NDRI), Iran
- Rama Produções Culturais Ltda, Brazil
- Risk & Resilience Institute LLP (RRI), India
- Sudan Urban Development Think-Tank Organization (SUDTT)
- The Nordic Centre of Heritage Learning and Creativity (NCK), Sweden

Funds committed
We fully offset our carbon emissions from air travel and energy consumption (HQ) in the 3rd quarter of 2022.

**SMART ICCROM**

ICCRM’S MIGRATION TO MICROSOFT 365

Real-time communication and sharing documents is now easier than ever: onboarding MS365 means having access to a whole suite of collaborative tools and represents a great milestone in our digital transformation journey.

- E-Learning Management system: the Request for Proposals to procure the optimal service provider has been launched.
- Completed the second round of internal consultations with focal team members and collected suggestions, inputs and needs for the future CRM system. Ongoing data collection and daily update of the activities database.

**GREEN ICCROM**

100% OFFSET!

We fully offset our carbon emissions from air travel and energy consumption (HQ) in the 3rd quarter of 2022.

- Ongoing library and archives digitization. The digitized Governing Bodies records are being post-produced before publishing them on the new Records and Archives website.
- Ongoing replacement of conventional lamps with LED.

**ADMINISTRATION**

**Policy & Regulations**

- Performance Management System guidelines - Received positive feedback from Bureau
- Revenue Management Process - Approved by management
- Anti-bribery and Corruption Policy - draft finalized for FAC
- Administrative circulars
- Memorandum of Understanding (MoU) template - AC2022-04
- Procedure on due diligence on contracts - AC2022-05

**Recruiting & Restructuring**

- Ongoing selection of Movable Heritage Project Officer and Communication Officer
- Ongoing recruitment of HR Assistant and ICT Assistant
- Closed the selection of Accounting Assistant
- Ongoing Invitation to Bid - Executive Search Firm
- Performed Units Workplans 2023
- Started training for Executives and Project Managers
- Performance Management System will be in place during Q1 2023
### BUDGET STATUS

ICCROM’s 2022 budget implementation status at the end of the fourth quarter is presented below, disaggregated according to the three Strategic Directions (SDs). The amounts in EUR correspond to the total budget for the year, including operations and costs (excluding staff costs). The percentages indicate the fraction of the annual budget spent by the end of this quarter.

<table>
<thead>
<tr>
<th>SD1</th>
<th>2,044,510.37 €</th>
<th>51.2%</th>
</tr>
</thead>
<tbody>
<tr>
<td>SD2</td>
<td>2,524,183.90 €</td>
<td>66.9%</td>
</tr>
<tr>
<td>SD3</td>
<td>802,963.01 €</td>
<td>44.8%</td>
</tr>
</tbody>
</table>

The designations employed and the presentation of the map material used in the Quarterly Report do not imply the expression of any opinion on the part of ICCROM concerning the legal status of any country, territory, city or area or its authorities, or the delimitation of its frontiers or boundaries.